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9. Health Monitoring

The purpose of Health Monitoring is to ensure all cameras and data/video feeds are operating and that there is nothing related to the i3 Software that is preventing you from obtaining/collecting the information/data they require. i3 will provide status updates to you but is not responsible for monitoring the content of the video images. The status updates shall include but are not limited to the operation of the cameras, the length of time data is stored, some log-ins, defective hard drives. You acknowledge that there is an open connection between your server and i3's content management system. i3 shall use commercially reasonable efforts: (a) to provide the Health Monitoring option according to i3's documentation as described in this Agreement under normal use and circumstances, in a manner consistent with the generally accepted industry standards reasonably applicable to the provision of the Health Monitoring option, and (b) to notify you if i3 becomes aware of any breach of its security relating to the Health Monitoring option. Except as expressly provided for herein, i3 makes no representation or warranties about the suitability, fitness for a particular purpose, or relevance of the data provided by the Health Monitoring option.

10. Consent to Use of Data

You agree that i3 may collect and use technical information gathered as part of the product support services provided to you, if any, related to the i3 Software. i3 may use this information solely to improve our products or to provide customized services or technologies to you and will not disclose this information in a form that personally identifies you.

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For the safety of your system, automatic SRX-Pro software updates are enabled on all i3 NVR servers. No video will be recorded during automatic software patch installations. To disable automatic SRX-Pro updates, login as administrator and uncheck "Enable Server Auto Update" in System setup. Always install all Windows updates to keep your NVR secure.