

INTELLIGENT VIDEO DRIVING PROFIT

August 10, 2021

Re: CMS Web v6.0.2.1 Release Notice

To all of our customers and partners;

This bulletin is the official notice of the CMS Web v6.0.2.1 release.

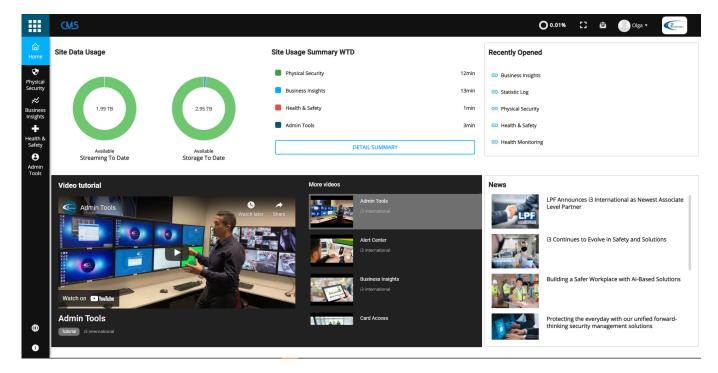
New Features:

New interface.

New CMS v6.0 GUI is bringing the CMS in line with other i3 products to achieve a more consistent look. The new interface features the main Control Panel on the left-hand side, which includes the **Home**, **Physical Security**, **Business Insights**, **Health & Safety** and **Admin Tools** buttons.

The **Home** page features Site Data Usage, Site Usage summary (by feature) and Recently Opened for quick navigation. Home page also spotlights select i3 Training and Marketing videos as well as several curated i3 News articles.

Each section features a series of short video tutorials to showcase each feature. (#38216, #38072, #38081)



i3 INTERNATIONAL TECHNICAL BULLETIN

CONTACT US

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210810-SW-01

USA

i3 America (Nevada) Inc.

INTELLIGENT VIDEO DRIVING PROFIT INTERNATIONAL O 0.01% 偷 **Business Insights** Ð \$ Smart ER Foot Traffic Service Time θ art-ER is a Service Time module is used to measure customer wait time i turbside. Ultimately, the goal of any business is to drive empl and reduce costs. What gets measured - gets done. At i3, ... S e associated behavio foot traffic"... Show I rting for the op. D More info D More info D More info Key Performance Indicators (KPI) nce Indicator module lets the operator, or the organization, create a se ed reports which are deemed critical to each business. These business reports are ofter erived from data already collected for operation and los... Sho D More info # 0

 End User License Agreement pop-up. This window will be presented to the user on the first 3-5 logins (depending on the Browser configurations). Scroll all the way down and click I ACCEPT.

About CMS	CVS
Version: 6.0	© 2016 - 2021 i3 International Inc. / i3 America Nevada Inc.
Build: August 03, 2021 - 6.0.2.0	www.i3international.com

End-User License Agreement

This End-User License Agreement (the "Agreement") is made between you and i3 Internationa ("I3") located at 780 Birchmount Road, Unit 16, Scarborough Ontario, Canada, M1K5H4 (or if y located in the United States, i3 America Nevada Inc. ("I3") located at 4001 Cobb International Boulevard NW, Kennesaw GA 30152). By installing, copying or using the "I3 Software," as lic below, you agree to be bound by the terms of this Agreement. If you do not agree to the te herein, do not install, copy, or use the I3 Software, and promptly return the uninstalled I3 Softw I3 at one of the above addresses.		f you are al licensed e terms
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10	u must scroll down and read the entire License Agreement before proceeding	I ACCEPT

• New customized operational details reports have been added, including number of customers visiting a location, customer wait times, number of drive-thru customers, drive-thru wait times, number of vehicles driving off prematurely, employee rated performance during peak hours. These reports can further be

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drilled down by applying i3's exception reporting filters such as "customer without a transaction present" and "exception without a customer present" as a deterrent to internal shrink with Point-of-Sales integration. (#38297)

• IBM-ACE Integration (#41200)

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- Support direct API communication between i3Ai v7.2 (pending release) and CMS v6.0 eliminating PAC Converter intermediary application. (#37815)
- Add the "Video Streaming" and "Backup" buttons to all transactions, not just SMART-ER exception transactions. (#40733)



Improvements:

- HLS: Auto-refresh connection after 30 seconds after connection fail. Continue re-connecting until connection is re-established. (#41732)
- Video Streaming: Show Channel List panel without having to click CHANNEL LIST button first (#41754, #41766)
- Automatically remove old streams (older than 24 hours) from AWS for better performance (#41352)
- Updated End User License Agreement (#40807) and updated Copyright Info on the About form (#41030)
- New Social Distancing report support for i3Ai v7.2 (pending release) (#40467).
- Business Insights: Rename a number of reports (#40737) Old Name: "Queue Time" "Weekly Queue and Order" "Service Time" "Region Count by Hourly" "Daypart Service Time"
 Katoria Contentiation (#40737) New Name: "Wait-time to "Wait-time to "Weekly Wait-time to "Weekly Wait-time to "Region Count by Hourly" "Daypart Service Time"
- Store #123
 CHANNEL LIST

 Channel
 Search

 List
 panel

 C1: West Pumps
 Start streaming video.
 C1: West Pumps
 C1: Vest Pumps
- "Wait-time by Region" "Weekly Wait and Order Time by Hour" "In Store Service Time" "Region Count by Hourly Report" "Dayparts/Peak Times"

Fixes:

- VSC-HLS: Fix date/time mismatch in Search/Live mode (#41453)
- VSC-HLS: Return the Start time tracker to 0:00 after channel switch (#41750)
- VSC-HLS: Fix abnormal video load fail on a customer site (#41854)
- CMS Mobile: Fix mobile notifications in iOS or Android (#41828, #41684)

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- Smart-ER: Fix missing flag settings for normal user (#42067)
- Smart-ER: Fix hidden flag setting issue (#41193)
- Smart-ER: Fix Ratio to Sale calculation for Group by Employee Select Ratio to Sale report (#40736)
- SRX-Pro v7.2 Integration: Ensure Control and Sensor settings of UIO8 are correctly saved and updated (#39848)
- VPC User Log: Ensure that the user log time matches the client time (user PC) (#38146)

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About version: Version: 6.0.2.1 Build: August 10, 2021

Please contact CMS support if you have any questions or issues. Email: <u>support@i3international.com</u> Tel.: 1.877.877.7241 Live Chat: <u>http://i3chat.i3international.com/chat</u>

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