

April 24, 2020

## Re: CMS Web v5.8.2.5 Release Notice

To all of our customers and partners;

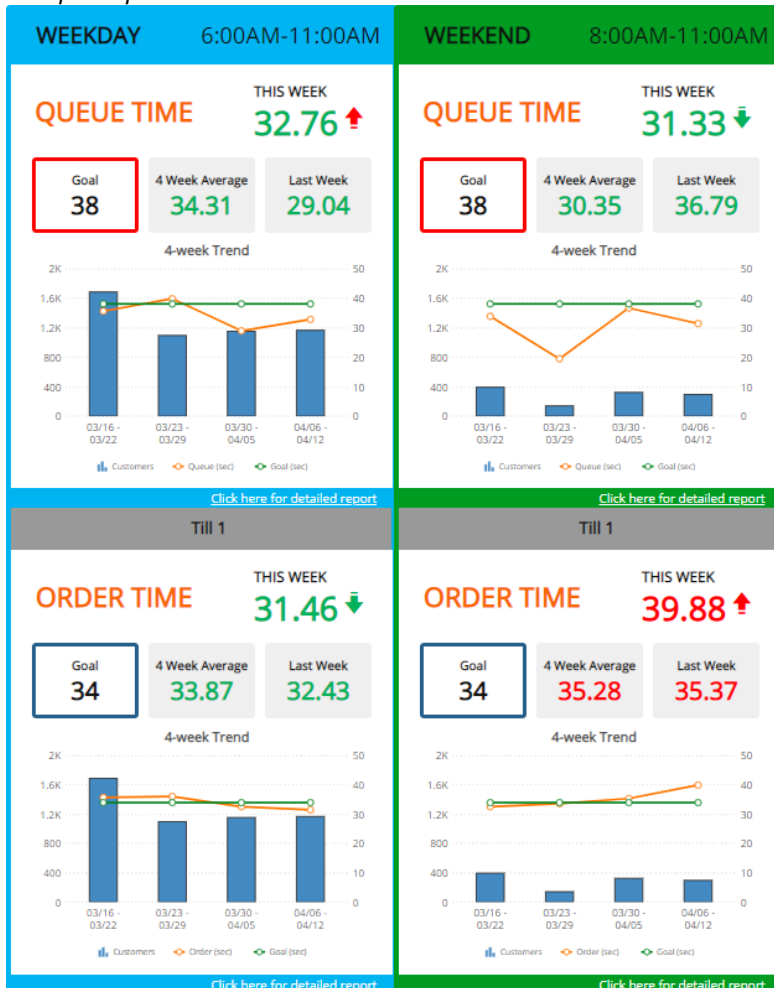
This bulletin is the official notice of the **CMS Web v5.8.2.5** release.

Released in conjunction with **Alert Centre Web v5.7.2.8**.

### New Features / Improvements:

1. New QSR Service Time report. A rolling 4-week trend report of queue and order times in relation to store service time goals, broken up by Till and calculated for pre-configured Weekday and Weekend time periods.

Sample report.



## 2. New QSR Weekly Queue and Order Time by hour report.

See the average queue and order time, by Till, as well as the number of customers for each day of the current week, broken up by hour.

### Sample report.

Weekday Summary 6a - 11a				Weekend Summary 8a - 11a				Week Summary 11a - 5p			
Avg Order Time	Avg Queue Time	Avg Customers	Total Customers	Avg Order Time	Avg Queue Time	Avg Customers	Total Customers	Avg Order Time	Avg Queue Time	Avg Customers	Total Customers
58.38	50.03	72	1802	56.11	35.52	76	456	61.71	49.95	76	3193

TH6475	Monday, 10				Tuesday, 11				Wednesday, 12				Thursday, 13				Friday, 14				Saturday, 15				Sunday, 16			
	Till 3	Till 4	Queue	#cust	Till 3	Till 4	Queue	#cust	Till 3	Till 4	Queue	#cust	Till 3	Till 4	Queue	#cust	Till 3	Till 4	Queue	#cust	Till 3	Till 4	Queue	#cust	Till 3	Till 4	Queue	#cust
12a-1a	0.00	0.00	0.00	0	0.00	0.00	0.00	0	0.00	0.00	0.00	0	0.00	0.00	0.00	1	0.00	0.00	0.00	0	0.00	149.85	0.00	20	0.00	0.00	0.00	0
1a-2a	0.00	0.00	0.00	0	0.00	7.00	9.00	1	0.00	0.00	0.00	0	0.00	0.00	0.00	0	0.00	6.00	7.40	1	0.00	64.78	5.00	40	0.00	0.00	0.00	0
2a-3a	0.00	9.50	21.50	2	0.00	11.50	15.33	2	0.00	468.36	17.33	11	0.00	11.00	19.33	1	0.00	10.67	15.00	3	0.00	63.30	0.00	44	0.00	12.00	17.40	3
3a-4a	0.00	0.00	0.00	0	0.00	0.00	0.00	0	0.00	99.10	0.00	10	0.00	0.00	0.00	0	0.00	0.00	0.00	0	0.00	360.58	0.00	12	0.00	9.00	0.00	1
4a-5a	0.00	6.00	0.00	1	0.00	0.00	0.00	0	0.00	207.42	0.00	12	0.00	0.00	0.00	0	0.00	0.00	0.00	0	0.00	299.14	0.00	7	0.00	0.00	0.00	0
5a-6a	48.67	8.00	15.38	16	53.46	0.00	9.67	13	40.45	6.00	36.67	23	53.53	0.00	23.50	17	75.04	13.50	24.19	28	102.00	210.00	6.00	2	40.00	0.00	0.00	1
6a-7a	75.95	13.00	31.87	23	61.88	13.00	27.20	29	47.72	21.64	42.46	50	57.00	42.78	43.22	59	87.44	43.80	78.70	37	55.00	11.00	8.00	10	69.93	7.00	32.40	15
7a-8a	55.19	63.26	56.24	72	77.39	47.85	36.63	50	60.32	55.23	48.74	55	71.29	52.46	40.03	65	54.96	44.74	34.10	80	99.64	55.40	38.43	27	68.59	38.00	28.50	20
8a-9a	67.39	47.83	57.88	77	66.54	45.39	57.25	86	69.19	42.21	47.05	97	59.95	61.83	48.66	85	66.47	58.89	81.34	113	43.57	41.52	26.00	71	64.28	8.50	18.92	31
9a-10a	81.65	44.22	48.91	66	62.77	62.09	52.31	70	53.21	60.81	54.87	100	80.50	47.39	40.22	63	70.38	68.75	69.27	101	54.12	78.11	35.03	97	72.38	34.63	42.21	58
10a-11a	62.74	68.49	52.68	87	74.06	64.94	60.33	84	54.31	77.11	52.19	99	63.75	61.00	40.43	65	66.82	61.42	48.26	89	64.98	62.85	42.04	93	89.84	58.56	48.90	106
11a-12p	74.95	54.85	50.71	112	66.33	58.82	59.55	92	62.44	66.87	55.87	74	61.00	56.65	44.75	98	74.85	71.28	64.20	89	69.53	62.38	38.35	111	63.50	63.26	39.20	84
12p-1p	61.91	72.33	43.54	103	65.48	69.47	62.04	101	52.92	63.51	53.04	98	54.56	83.36	61.67	86	84.41	62.45	54.74	78	76.74	60.25	51.23	94	58.83	49.80	40.54	83
1p-2p	64.46	64.27	46.58	79	67.22	52.64	40.34	71	58.16	62.34	38.24	63	70.56	44.42	43.49	58	56.07	64.16	25.00	68	61.25	64.69	52.15	115	54.83	46.64	39.58	76
2p-3p	62.83	74.34	70.84	71	68.21	77.54	51.09	78	46.67	55.36	39.36	66	54.29	72.95	36.23	57	55.89	51.81	41.05	72	64.74	52.93	41.11	109	80.73	55.00	60.10	60
3p-4p	56.73	49.07	52.56	57	70.13	48.05	44.07	60	68.67	57.90	74.15	70	66.29	66.08	68.14	76	61.62	60.93	74.48	76	58.17	70.69	67.73	81	68.04	51.80	41.85	42
4p-5p	80.38	67.14	37.92	43	58.02	49.16	62.87	61	75.14	64.17	49.29	49	55.53	58.57	41.63	59	61.62	6.00	36.30	48	58.79	51.62	52.80	65	59.27	56.53	49.40	60
5p-6p	60.25	19.00	65.12	33	71.27	37.73	38.40	60	63.35	26.56	36.07	52	68.00	26.25	45.75	34	64.20	45.40	36.54	30	87.75	29.00	20.45	18	75.44	43.29	42.64	32
6p-7p	59.15	14.75	35.85	48	68.06	42.83	45.22	39	57.38	22.75	25.52	30	53.90	24.71	38.25	53	63.81	11.33	25.35	40	75.97	28.20	65.41	38	66.46	31.00	16.41	26
7p-8p	62.39	13.33	30.00	34	61.91	39.82	54.81	56	46.86	19.33	28.76	53	56.12	17.80	30.52	38	56.13	45.67	32.64	53	66.44	0.00	36.00	16	62.09	49.21	42.91	49
8p-9p	69.84	45.00	30.18	26	95.76	73.40	72.08	44	44.69	25.33	24.87	32	66.72	35.75	22.82	29	51.35	34.00	39.14	22	52.93	23.33	42.77	35	58.42	47.50	24.50	30
9p-10p	60.04	21.50	35.95	31	51.26	23.33	57.78	41	51.17	16.00	25.18	38	76.71	204.00	66.06	22	32.20	14.00	8.00	6	62.33	8.00	54.25	16	54.33	182.00	51.30	50
10p-11p	35.60	6.00	17.57	11	129.75	0.00	9.50	4	64.82	11.50	26.91	19	80.18	16.00	20.29	13	58.88	39.43	24.07	24	122.86	6.00	30.00	8	75.43	13.25	27.80	25
11p-12a	0.00	0.00	0.00	0	0.00	0.00	0.00	0	0.00	0.00	0.00	0	0.00	105.17	0.00	6	0.00	104.16	9.40	19	0.00	0.00	0.00	0	0.00	0.00	0.00	0
Avg Total	63.34	38.10	40.06	50	70.53	45.81	43.27	52	56.53	69.89	35.30	50	63.88	54.71	36.90	47	63.45	43.73	39.48	51	70.93	84.25	30.99	49	65.69	45.10	33.23	43
Avg Peak 6a-11a	68.58	47.36	49.51	65	68.53	46.65	46.74	64	56.95	51.40	49.06	80	66.50	53.09	42.51	67	69.21	55.52	42.33	84	63.46	49.78	29.90	60	73.00	29.34	34.19	46

## 3. FTPS support

## 4. Upgrade SRX-Pro license for individual i3 Servers in the field remotely, via CMS Web.

Note: This feature is supported for SRX-Pro v.7.0.2.65 above and PAC Converter v3.2 and above.

SITE NAME	NVR NAME	Server ID	SALE DATE	EXPIRED DATE	STATUS	EXPIRED DATE LESS THAN 7 DAY...
TH0816	SRX-Pro Server	168-283	08-21-2016	09-28-2020	Active	
TH1598	SRX-Pro Server	173-017	03-02-2017	04-02-2021	Active	
TH0153	SRX-Pro Server	174013	04-16-2019	05-04-2021	Active	
TH3196	SRX-Pro Server	183189	06-17-2019	04-28-2022 06-24-2022	Active	
TH1860 - SSP - Secure	1908090	1908090	06-05-2019	05-26-2022	Active	
TH3477 - SSP secure	SRX-Pro server	1911090	11-14-2019	01-30-2023	Active	
TH4813 SSP - Enterprise	SRX-Pro server	2002001	09-27-2018	08-07-2023	Active	
TH8518 SSP - Secure	SRX-Pro	1908083	08-18-2019	09-24-2023	Active	
TH1912 SSP Secure	SRX-Pro	1908087	08-19-2019	10-10-2023	Active	


Site Name - Server ID : TH0720 - SSP - Sec...

Drop file here or click here to upgrade license file

Detail license

## 5. Region Count by hour report – new custom report.

Sample report.



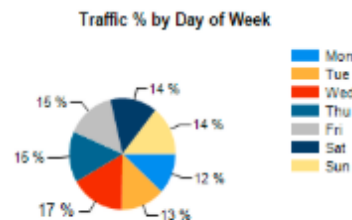
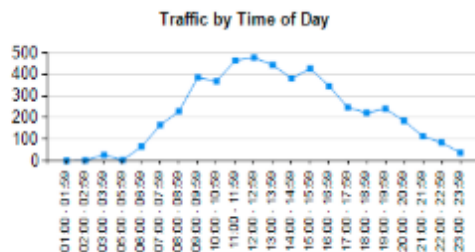
### Region Count By Hourly Report

Traffic Weekly by Hour

Site Name: TH6475

Queue

Time Of Day	Mon 02 Mar	Tue 03 Mar	Wed 04 Mar	Thu 05 Mar	Fri 06 Mar	Sat 07 Mar	Sun 08 Mar	Total
01:00 - 01:59	1	0	0	0	0	0	0	1
02:00 - 02:59	0	0	3	0	0	0	0	3
03:00 - 03:59	4	5	3	3	4	5	4	28
04:00 - 04:59	0	1	0	0	2	0	1	4
05:00 - 05:59	24	14	12	9	1	2	4	66
06:00 - 06:59	15	29	37	31	33	14	7	166
07:00 - 07:59	44	39	64	42	19	13	9	230
08:00 - 08:59	39	40	75	71	73	45	43	386
09:00 - 09:59	26	53	56	53	59	45	76	368
10:00 - 10:59	59	74	37	35	70	100	89	464
11:00 - 11:59	54	61	108	72	74	48	60	477
12:00 - 12:59	48	66	95	50	53	57	74	443
13:00 - 13:59	34	54	52	57	59	59	66	381
14:00 - 14:59	36	65	61	67	50	70	78	427
15:00 - 15:59	42	29	31	46	55	51	92	346
16:00 - 16:59	50	22	35	39	34	31	36	247
17:00 - 17:59	21	20	14	41	53	53	20	222
18:00 - 18:59	25	13	40	39	61	42	21	241
19:00 - 19:59	28	40	61	18	12	14	12	185
20:00 - 20:59	26	8	10	26	12	30	2	114
21:00 - 21:59	7	17	18	16	4	12	11	85
22:00 - 22:59	2	8	2	7	4	15	0	38
<b>Total</b>	<b>585</b>	<b>658</b>	<b>814</b>	<b>722</b>	<b>732</b>	<b>706</b>	<b>705</b>	<b>4,922</b>



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Page 1 of 3



## 6. LDAP user management support

Enable ☐ LDAP group settings

Authentication Type  
Active Directory

LDAP Server \* Port \*

Username

Password

Group DN

☐ Security By SSL

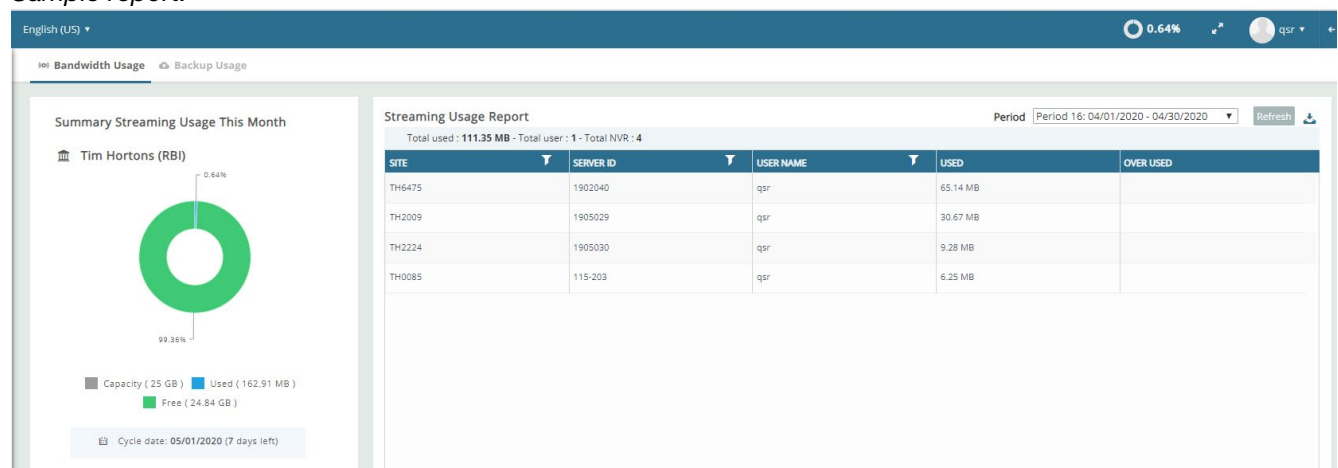
Sync Interval (mins)

Test LDAP Save

## 7. Video Streaming data usage report and management

- Turn video streaming ON/OFF
- Bandwidth usage report
- Backup usage report

## 8. Video Streaming: Control video streaming channels access by linking CMS user to NVR SRX-Pro user. Sample report.



## 9. License agreement acceptance support

## 10. Alert image can now be moved into S3 cloud storage

## 11. Smart-ER: New exception amount column in the Dashboard screen

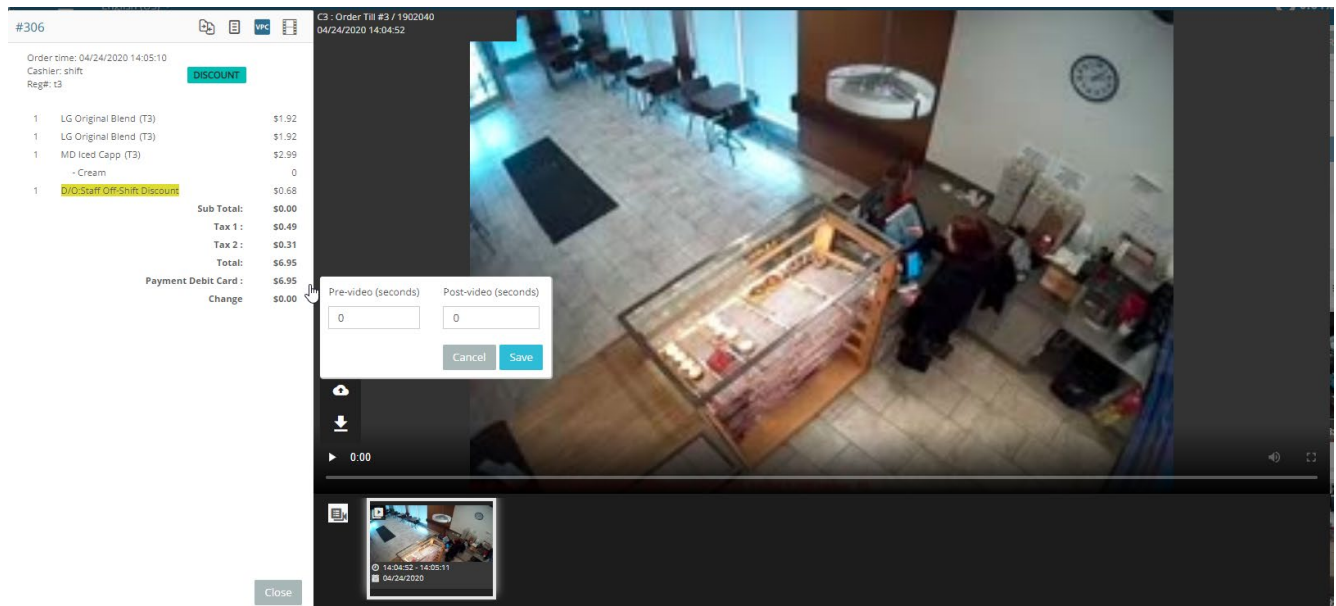
## 12. Smart-ER: Display more information in grid view

## 13. Smart-ER: Allow to turn off Risk calculation for In-store and Drive-through exceptions

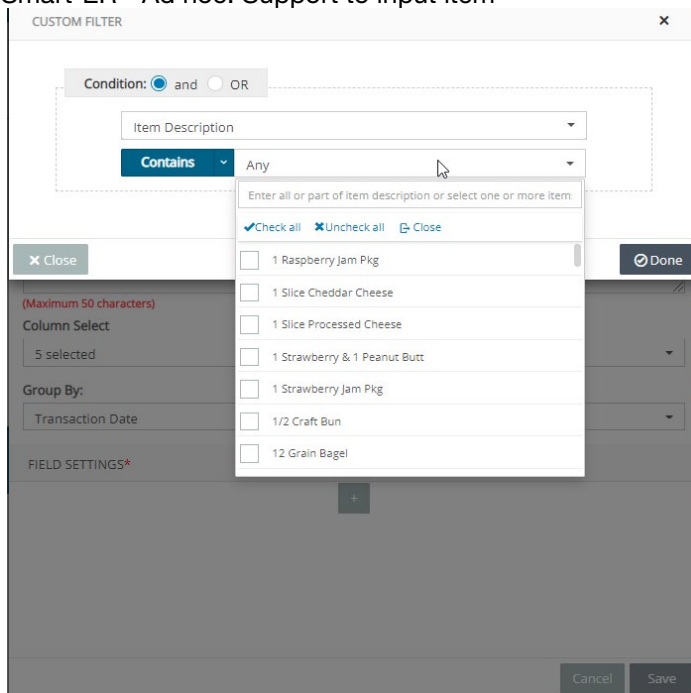
## 14. Smart-ER: Extend video backup time

## 15. Smart-ER: Backup internal and external channel

**16. Smart-ER: Highlight exception item in the receipt view for quick identification.**



**17. Smart-ER - Ad hoc: Support to input item**

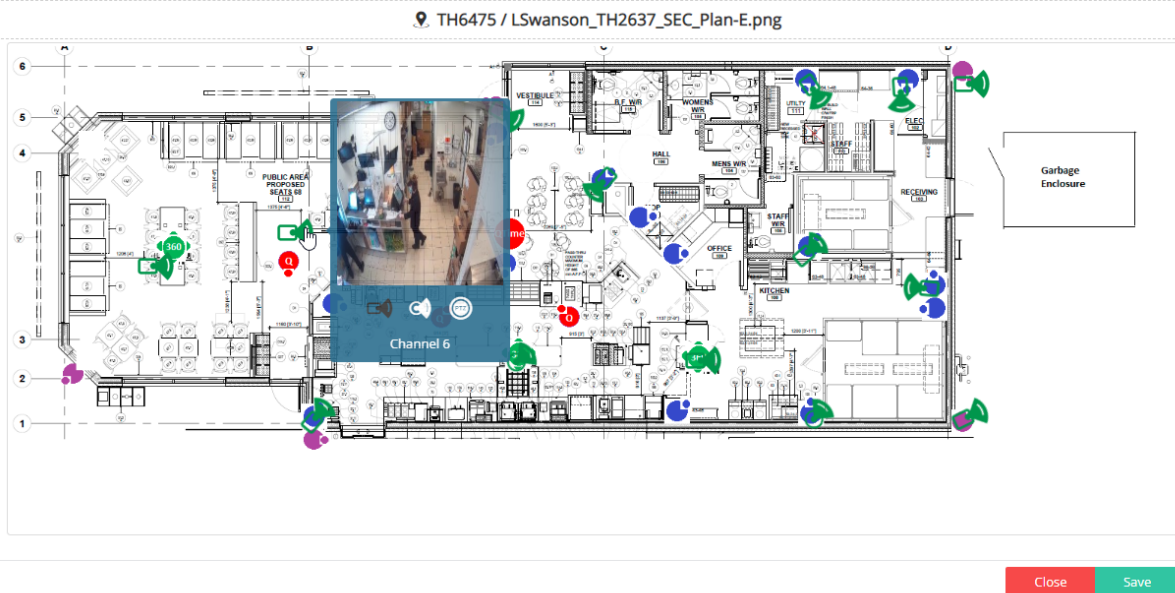


**18. Smart-ER: Added an option to backup XX seconds from start to end time of transaction/traffic.**

**19. Relay Server support added. Get Relay server information from SRX Pro and send it to VPC.**



20. Site Map: Configure and manage Site Map centrally on CMS and push the configured Site Map to all VPC.



21. QSR Dashboard: Display exception data comparison  
 22. Site info: Display total HDD instead of used space  
 23. Business Insights: Improve Excel report for some custom reports  
 24. Exception backup: Support minimum backup duration if end-start transaction <10 seconds  
 25. QSR Dashboard: Change data calculation for Today's Statistic and Last week's statistic reports  
 26. TDL Custom Improvements:  
     i. Show TAX 1 / TAX 2 instead of GST / PST, respectively  
     ii. Exclude 'Tim Card Load' item when calculating sale  
 27. Updated end user license agreement

**Fixed issues:**

1. Video Streaming: Channel 64 streaming issue resolved
2. TDL: Risk transaction was auto deleted from tbl\_Exception FlaggedTrans
3. Queue Time report: Chart and data grid colors were updated for a more cohesive look
4. Configuration - User: Incorrect user filter issue fixed

**About Version:**

Version 5.8.2.5

Build Date: April 24, 2020

Please contact CMS support if you have any questions or issues.

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Tel.: 1.877.877.7241

Live Chat: <http://i3chat.i3international.com/chat>