

Re: Alert Center v5.7.2.8 Release Notice

To all of our customers and partners;

This bulletin is the official notice of the Alert Center release **v5.7.2.8** release. Released in conjunction with **CMS Web v5.8.2.5**.

Alert Center is i3 International's real-time alert monitoring software. Receive actionable notifications concerning NVR health status, sensor, and analytical alarms from all locations under live surveillance.

Alert Centre v5.7.2.8 Improvements include:

- Alert ownership is exercised by a single user at-a-time. This ensures that no duplication of effort occurs in response to the same event.
- Location address (as entered by user) is now linked to Google Maps.
 Note: For this feature to work, the address of the location must be entered into CMS Web under the Site Info tab / Site details.
- Replaced Server IP with Server ID number for easier identification of NVR in the Alert data grid.
- Added tooltips and enlarged the width of the alert detail field to better display complete alert information.
- Updated end user license agreement.

About Version:

Version 5.7.2.8 32-bit Build Date: April 9, 2020

With any pricing questions, kindly contact our Customer Care department at 1.866.840.0004. Please contact technical support if you have any questions or issues. Email: <u>support@i3international.com</u> Tel.: 1.877.877.7241 Live Chat: <u>http://i3chat.i3international.com/chat</u>

i3 INTERNATIONAL TECHNICAL BULLETIN

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