



September 19, 2019

**Re: PAC Converter v3.1.2.0 64bit Release Notice**

To all of our customers and partners;

This bulletin is the official notice of the PAC Converter **v3.1.2.0** 64bit release.

The software installation package is now available for download from the i3 website:

<https://i3international.com/support/download>.

**PAC Converter v3.1.2.0 64bit summary of changes:**

**New features:**

1. **Support for i3MediaServer integration**
2. **Support to transfer PAC info to CMS**
3. **Support VSC backup**

**Resolved issues:**

- NVR appears offline in CMS even though converter is converting data as expected
- Cannot install SRX-Pro while PC has TrendMicro installed
- NVR has offline status while SRX-Pro is still 'Connected'
- Sometimes cannot stop PAC Converter while it is converting data
- Do not load image for sensor alerts created during offline schedule
- Convert EndTime value of Alarm table
- High memory usage

**Related software:**

Windows 7 and Windows 10 IoT

SRX-Pro versions: SRX-Pro v5.X and SRX-Pro 6.X

CMS Web 5.X

Please contact technical support if you have any questions or issues.

Email: [support@i3international.com](mailto:support@i3international.com)

Tel.: 1.877.877.7241

Live Chat: <http://i3chat.i3international.com/chat>

i3 International Inc.

Technical Support and Services

*\*Service charge will be waived for i3 International registered dealers.*