



November 14, 2018

Re: Windows OS and i3 Compatibility

To all of our customers and partners;

This bulletin is a reminder that depending on your HVR/NVR's operating system version, certain i3 products or features may not be supported. Use the tables below for compatibility comparison between different supported versions of Windows OS and i3 line of products.

	Windows XPe	Windows 7e	Windows 10 IoT
Regular Microsoft security updates	No	Yes	Yes
WannaCry security patch	Yes	Yes	Yes
Meltdown security patch	No	Yes	Yes
SRX-Pro Server version supported	v.3.3.3.70 and below	v. 2.3.0 and above	v.5.0 and above
Latest version of VPC supported	No	Yes	Yes
AD-4016 capture card support	Yes	32-bit SRX-Pro only	No
AD-2016/AD-3016 capture card support	Yes	No	No
ADIO-1616 control card support	Yes	No	No
WDT-22 control card support	Yes	Yes	Yes
Default SRX-Pro login	i3dvr/i3dvr	i3admin/i3admin	i3admin/i3admin
Pre-installed ACT (Annexxus Configuration Tool)	No	Yes	Yes
Nero CD/DVD burning software	Required, pre-installed	Not needed	Not needed
Legacy Annexxus camera/encoder support (Ax301, 304, 316, Ax301C2M, Ax301D2M)	Yes	32-bit SRX-Pro only	No
Annexxus 516 encoder support	Yes	Yes	Limited Support*
Offline Dropbox backup support	No	Yes	Yes
i3 GiPi adapter	September 14, 2016 release and below	September 29, 2016 and above	September 29, 2016 and above

\*Annexxus 516 encoder Windows 10 IoT limited support.

SRX-Pro Server v5.0 or SRX-Pro Server/Console v.6.0: Live video – Yes; Get/set FPS and Resolution – Yes, Record audio input(s) – No Web Browser GUI: Live video – No, Encoder settings – Yes

CONTACT

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**i3 SRX-Pro / Camera Audio Compatibility.**

(“Can my Annexus camera/encoder record video with **audio** in my version of SRX-Pro?”)

	SRX-Pro v.3.3.3.72	SRX-Pro v.5.0.2.X	SRX-Pro v. 6.0.2.X	SRX-Pro v.7.0.2.X (pending release)
Ax68/78R	Yes	Yes	Yes	Yes
Ax63Z	Yes	Yes	Yes	Yes
Ax62C	Yes	Yes	Yes	Yes
Ax63C	<b>No</b>	Yes	Yes + 2-way audio	Yes + 2-way audio
Ax45/65RM	<b>No</b>	Yes	Yes + 2-way audio	Yes + 2-way audio
Ax65W/i	<b>No</b>	<b>No</b>	Yes + 2-way audio	Yes + 2-way audio
Ax75RM	<b>No</b>	<b>No</b>	Yes + 2-way audio	Yes + 2-way audio
Ax83C	<b>No</b>	<b>No</b>	<b>No</b>	Yes + 2-way audio
Ax85	<b>No</b>	<b>No</b>	<b>No</b>	Yes + 2-way audio
Ax301, 304, 316	Yes	<b>32-bit only</b>	<b>No</b>	<b>No</b>
Ax501, 504, 516	<b>No</b>	<b>No</b>	<b>No</b>	<b>No</b>
HR16	<b>No</b>	<b>No</b>	<b>No</b>	<b>No</b>

Consult with your Regional Sale Manager for more information.

Contact technical support if you have any questions or issues\*.

Email: [support@i3international.com](mailto:support@i3international.com)

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Live Chat: <http://i3chat.i3international.com/chat>

i3 International Inc.

Technical Support and Services

*\*Service charge will be waived for i3 International registered dealers.*

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