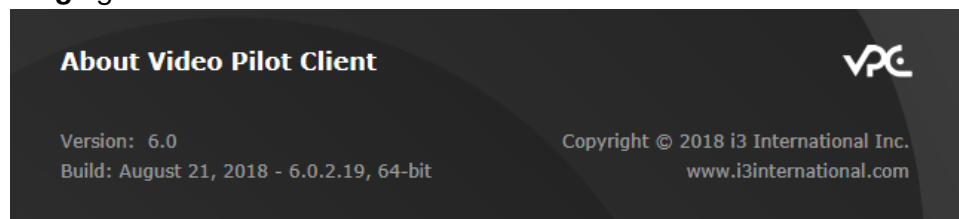
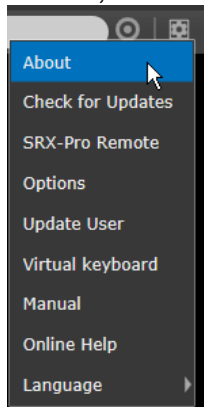


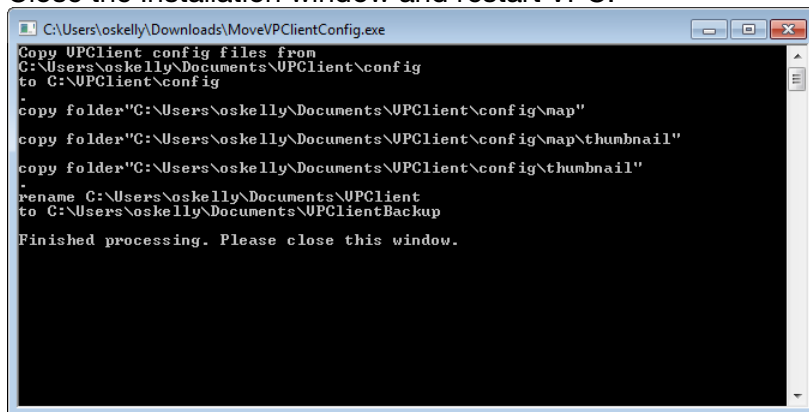
Re: Relocating the VPC configuration folder

i3's Video Pilot Client configuration folder is automatically stored inside Documents\VPClient\config folder. In some cases, the company domain policy prevents the computers from accessing Documents folder. In other instances, VPC performance may be affected by client anti-virus policies. This bulletin outlines the process for relocating VPC configurations to C:\VPClient\config folder to resolve the above issues.

1. Make sure that your Video Pilot Client version is v.6.0.2.19.
In VPC, click on **Settings** gear icon > **About**. Make sure that the Build version is **v.6.0.2.19**



2. Close VPC application.
3. Go to i3 FTP link and download "[MoveVPClientConfig.zip](#)" file.
4. Unzip and run MoveVPClientConfig.exe file.
5. Close the Installation window and restart VPC.



Please contact technical support if you have any questions or technical issues.

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