



March 16, 2018

Re: Windows OS and i3 Compatibility

To all of our customers and partners;

This bulletin is a reminder that depending on your HVR/NVR's operating system version, certain i3 products or features may not be supported.

Reminder:

While Windows XP Embedded OS has been officially retired by Microsoft on April 8, 2014 and i3 International's support of Windows XPe systems ended on January 12, 2016 (See i3 bulletin 140311-SW-01 (XPe End of Life), many existing i3 International customers still have working HVR/NVR systems that they would like to continue to use. Use the tables below for compatibility comparison between different supported versions of Windows OS and i3 line of products.

Table with 4 columns: Feature, Windows XPe, Windows 7e, Windows IoT. Rows include security updates, VPC support, capture cards, control cards, login, and backup support.

CONTACT

www.i3international.com
Toll free: 1.866.840.0004
Tel: 416.261.2266
Fax: 416.759.7776

CANADA

i3 International Inc.
780 Birchmount Rd,
Unit 16, Toronto, ON,
M1K 5H4

USA

i3 America (Nevada) Inc.
4450 Witmer Industrial
Estates, Unit 4, Niagara
Falls, NY 14305



**i3 SRX-Pro / Camera Audio Compatibility.**

(“Can my Annexus camera/encoder record video with **audio** in my version of SRX-Pro?”)

	SRX-Pro v.3.3.3.72	SRX-Pro v.5.0.2.X	SRX-Pro v. 6.0.2.X	SRX-Pro v.7.0.2.X (pending release)
Ax68/78R	Yes	Yes	Yes	Yes
Ax63Z	Yes	Yes	Yes	Yes
Ax62C	Yes	Yes	Yes	Yes
Ax63C	<b>No</b>	Yes	Yes + 2-way audio	Yes + 2-way audio
Ax45/65RM	<b>No</b>	Yes	Yes + 2-way audio	Yes + 2-way audio
Ax65W/i	<b>No</b>	<b>No</b>	Yes + 2-way audio	Yes + 2-way audio
Ax75RM	<b>No</b>	<b>No</b>	Yes + 2-way audio	Yes + 2-way audio
Ax83C (pending release)	<b>No</b>	<b>No</b>	<b>No</b>	Yes + 2-way audio
Ax85 (pending release)	<b>No</b>	<b>No</b>	<b>No</b>	Yes + 2-way audio
Ax301, 304, 316	Yes	<b>32-bit only</b>	<b>No</b>	<b>No</b>
Ax501, 504, 516	<b>No</b>	<b>No</b>	<b>No</b>	<b>No</b>
HR16	<b>No</b>	<b>No</b>	<b>No</b>	<b>No</b>

Consult with your Regional Sale Manager for more information.

Contact technical support if you have any questions or issues\*.

Email: [support@i3international.com](mailto:support@i3international.com)

Tel.: 1.877.877.7241

Live Chat: <http://i3chat.i3international.com/chat>

i3 International Inc.

Technical Support and Services

*\*Service charge will be waived for i3 International registered dealers.*

**CONTACT**

www.i3international.com  
Toll free: 1.866.840.0004  
Tel: 416.261.2266  
Fax: 416.759.7776

**CANADA**

i3 International Inc.  
780 Birchmount Rd,  
Unit 16, Toronto, ON,  
M1K 5H4

**USA**

i3 America (Nevada) Inc.  
4450 Witmer Industrial  
Estates, Unit 4, Niagara  
Falls, NY 14305