

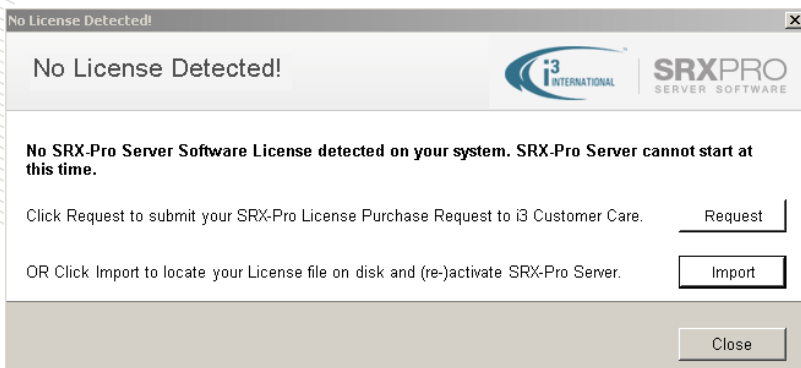
January 18, 2017

Re: No License Detected Message

To all of our customers and partners;

SRX-Pro Server license is generated for and permanently linked with the MAC addresses of several components of your specific Server. The license file is unique to each Server and may not be activated on another Server.

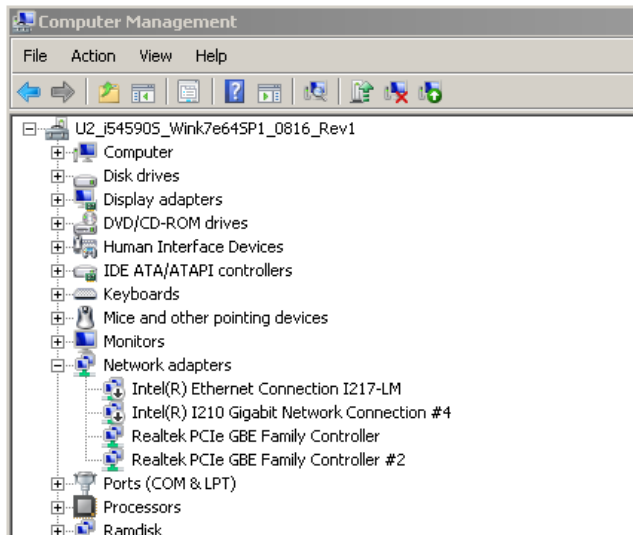
If your previously licensed Server suddenly begins showing the “No License Detected!” message, please ensure that both on-board NIC cards are enabled.



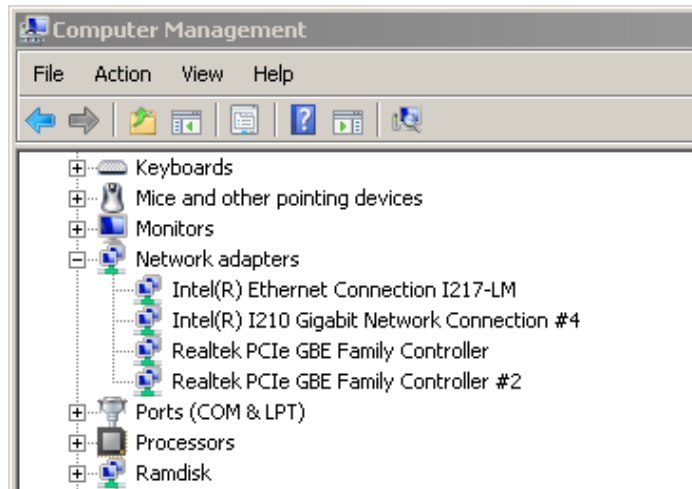
To make sure that on-board NICs are enabled,

1. Click **Start**, right-click on **Computer** and select **Manage**.
2. In the Device Manager, select **Network adapter**.
3. Ensure that both “**Intel(R)**” adapters are enabled. The icon with a downward facing arrow signifies a

disabled NIC. 



4. Right-click on a disabled NIC icon and select **Enable** in the drop-down menu.
5. When all NICs are enabled, the SRX-Pro license will once again become active.



i3 International thanks you for your attention and continued support.
Please contact technical support if you have any questions or issues.

Email: support@i3international.com

Tel.: 1.877.877.7241

Live Chat: http://i3international.com/vaas_chat_box.html (Enter your name, email address and select Tech Support from the drop-down menu, then click **Start chat**)