



INTELLIGENT VIDEO DRIVING PROFIT

July 15, 2016

Re: Firmware policy change.

To all of our customers and partners;

Effective immediately. Due to changes in firmware patents, firmware for i3 International's devices will no longer be available for download from our web site. If it becomes necessary to change the firmware of devices please contact our Tech Support team and they will be able to provide the software and help install it.

Our Tech Support team can be contacted here:

Email: support@i3international.com

Tel.: 1.877.877.7241

Live Chat: <http://i3chat.i3international.com/chat>

If you have any questions please contact our tech support team at the above listed email or phone number.

Thank you.

i3 International Inc.
Technical Support and Services