



February 11, 2016

Re: SRX-Pro Software, Future Upgrades

To all of our customers and partners;

i3 International prides itself on the flexibility of our SRX-Pro Server software as well as a wide variety of proprietary software features that help businesses increase profitability and use their surveillance systems to decrease inefficiencies and improve their processes.

While i3's software roadmap includes many exciting advancements, the software upgrade process is also slated for a number of changes.

Starting with the upcoming release of the SRX-Pro Server v.5.0 and up, major software releases will become billable, similar to how an owner of Windows XP license will be expected to purchase a Windows 7 license in order to upgrade to the newest version. Mid-version upgrades and software patches will continue being offered free of charge to the original purchaser of the i3 Server / SRX-Pro Server software.

Examples:

Major software release example (bill-able): v.5.0, v.6.0, v.11.0, etc.

Mid-version upgrade example (free to the original released version purchaser): v.5.4, v.6.2, v.11.5, etc.

Software patch example (free to the original released version purchaser): v.5.0.2.32, v.6.2.2.18, v.11.5.2.20, etc.

Please consult with your Regional Sale Managers for more information.
Thank you very much for your attention and cooperation.

Please contact technical support if you have any questions or issues.

Email: support@i3international.com

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i3 International Inc.
Technical Support and Services