



February 1, 2016

Re: SRX-Pro Software Purchase Process Changes

To all of our customers and partners;

Please be aware of the changes to i3's SRX-Pro Server software and licensing purchase process. Note that this bulletin affects *only* the SRX-Pro Server software and license purchases acquired for use with the customer's (non i3/Third Party) NVR unit. The announcement below does not affect i3's NVR units purchased together with the SRX-Pro Server software.

Important: Please refer to the [Hardware Requirements for SRX-Pro Software](#) bulletin for SRX-Pro Server minimum hardware and software requirements.

The changes below take effect immediately.

Previously, SRX-Pro Server software (Part# IPP1-SW) purchase included the software DVD media that was mailed to the purchaser along with the physical HASP software activation device (Software Protection Key) that included 1 channel of IP.

Effective immediately, to facilitate faster turn-around times through digital content delivery, the purchased SRX-Pro Server software will be available through a digital download only. All additional licensing, such as IP, Analog (for i3 Encoders), dDisplay, iSearch, Video Analytics, and other, must be ordered together with the IPP1-SW, as required.

Purchased SRX-Pro software license will need to be activated by phone / email with the help of i3's Tech Support and Customer Care teams and will no longer include a physical HASP (SPK) device.

Once your SRX-Pro Server software and license purchase is complete, you will receive an email with a unique ID and detailed Software License Activation Instructions guide. Please follow the instructions in the guide to activate your newly purchased SRX-Pro Server license on your NVR unit.

Please consult with your Regional Sale Managers for more information.
Thank you very much for your attention and cooperation.

Please contact technical support if you have any questions or issues.

Email: support@i3international.com

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Live Chat: <http://i3chat.i3international.com/chat>

i3 International Inc.
Technical Support and Services