



February 17, 2015

Re: SRX-Pro Remote and VPC Requirements

To all of our customers and partners;

The below technical specifications must be met by the SRX-Pro Remote / VPC client for best performance.

SRX-Pro Remote viewing minimum requirements:

- CPU: Intel, 2.4 GHz Core 2 DUO or better
- RAM: 1GB minimum
- Graphics: Onboard Intel Graphics/ATI Radeon
- OS: Windows XP / Windows 7
- Monitor: 1024 x 768 screen resolution, 32 bits color
- Hard drive: 1.5 GB Free Hard Drive space minimum
- High speed internet
- NET 3.0 framework must be installed onto the system
- Microsoft Visual C++ 2005 SP1 Redistributable Package (x86) must be installed onto the system
- Nero 6.6.1.15 or Nero 8 must be installed on the system to support all backup features
NOTE: SRX-Pro Remote software relies on Nero 6.6.1.15 or Nero 8 software to perform all backup functions; therefore the supported Nero version must be installed onto your computer. Nero 7 is not supported by SRX-Pro software at this time. Provided the required Nero software version has not been previously installed on your computer, you must install Nero 6.6.1.15 or Nero 8 software before using SRX-Pro Remote.

VPC viewing minimum requirements:

- CPU: Intel i5 or better. Note: Multiple instances require higher CPU power.
- RAM: 4GB minimum
- OS: Windows Vista/Win7/Win8
- Visual C++ runtime library 2012 must be installed onto the system.

Please contact technical support if you have any questions or issues.

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Live Chat: <http://i3chat.i3international.com/chat>

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