July 23, 2013

Re: SRX-Pro Server v.3.0.3 Patch Release

To all of our customers and partners;

The latest software patch for the SRX-Pro Server has been released and is available for the download on our website.

The new SRX-Pro v3.0.3 Server patch fixes the video display issues experienced by Mobile Remote users (smart phones and devices) on SRX-Pro Sever v.3.0.1.

If you use your mobile device to connect to the SRX-Pro Server remotely and were not able to see live video even though your remote login credentials are verified correct, please download the patch from our Downloads section and install it on your SRX-Pro Server DVMS.

Before running the patch, make sure to safely close the SRX-Pro Server and exit to Desktop. Press **Ctrl + Shift + Alt + F4**, run the downloaded patch then re-start the SRX-Pro Server software.

Note: Your SRX-Pro Server has to be v.3.0.1 before the patch can be applied.

Please contact technical support if you have any questions or issues.

Email: support@i3international.com

Tel.: 1.877.877.7241

Live Chat: http://www.i3international.com/webim/client.php?locale=en

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