



June 13, 2013

Re: Upgrading SRXPRO Server from v2.x.x to v3.x.x

To all of our customers and partners;

Follow instructions below to upgrade your current SRX-Pro v.2.x.x to version 3.x.x

Start by copying the SRX-Pro Server v.3.x.x installation package to drive D:\. Then, export your current SRX-Pro Server settings, install newer version of SRX-Pro Server and import saved settings.

To Export current SRX-Pro Server settings:

1. Login to the SRX-Pro Server software, Default username: **i3dvr**; Default password: **i3dvr**.
2. Go to Tools -> Setup.
3. Go to System tab. Under Server Settings, click the **Export** button.
4. Select the destination drive or folder where you would like to save the settings. Click **OK**. All settings will be saved to the "i3Pro settings" folder inside your destination folder.

Upgrading SRX-Pro Server software:

1. Close SRX-Pro Server software. Press **CTRL + ALT + SHIFT + F4** on your keyboard. Enter the password (Default password: **i3dvr**) and click **OK**. SRX-Pro Server software will close.
2. Click **Start -> Computer -> Local Disk (C:)**
3. Locate the SRX-Pro v.3.0.0 installation package on drive D:\ and run it. Follow the on-screen instructions.
4. Install Apache and/or WinPcap (if prompted)
5. Click **Start -> All Programs -> SRX-Pro Server**. Standby as the software loads.

NOTE: If your system has a USBIO control card, make sure to follow instructions in the technical bulletin [130531-SW-01 \(Re-enabling USBIO After SRX-Pro 3.0 Upgrade\).pdf](#) to re-enable the card's driver.

To Import SRX-Pro Server settings:

1. Login to the SRX-Pro Server software, Default username: **i3dvr**; Default password: **i3dvr**.
2. Go to Tools -> Setup.
3. Go to System tab. Under Server Settings, click the **Import** button.
4. Locate the "i3Pro settings" folder where you have previously exported the settings. Click **OK**. Standby as the software applies the settings. Click **OK** in the confirmation window.
5. SRX-Pro Server software must be restarted to apply imported settings. Press **CTRL + ALT + SHIFT + F4** on your keyboard. Enter the password (Default password: **i3dvr**) and click **OK**. SRX-Pro Server software will close.
6. Re-launch the Server software. Click **Start -> All Programs -> SRX-Pro Server**. Standby as the software loads
7. Go to Tools -> Setup
8. Go to Communication tab. Under Communication Settings, set the **Bandwidth** value to **No Limit**.
9. Click the **Save** button.



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Please contact technical support at support@i3international.com or by phone: 1.877.877.7241 if you have any questions or issues.

i3 International Inc.
Technical Support and Services
1.877.877.7241
support@i3international.com