

Re: VeriSign Certificate Expiration

To all of our customers and partners;

Please note that effective September 30, 2012 users connecting to SRX-Pro Web Security application or to i3 International's Ax300, Ax41 and Ax52 camera series through an Internet browser and downloading the ActiveX control for the first time will experience an error message stating that the VeriSign certificate has expired. This is normal; the message will not prevent normal functioning of i3 products and will not compromise system security.

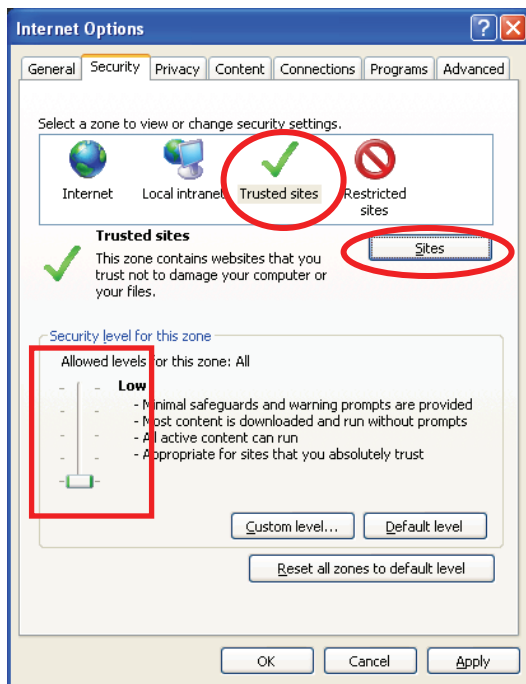
In order to avoid seeing this message, customers may follow the instructions below:

1. Open Internet Explorer
2. Click the gear wheel icon to go to the Menu and select **Internet Options**.



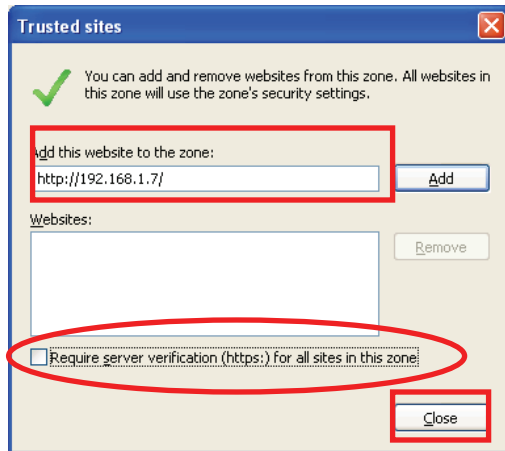
OR Click **Tools** -> **Internet Options**, depending on your Internet Explorer browser version.

3. Click the **Security Tab**
4. Click to select the **Trusted Sites** option (Big Green Check mark)



5. Move Slider down to the lowest setting (see image above)
6. Click the **Sites** button

7. Uncheck the box that says **Require Server Verification (HTTPS) for all sites in this zone.**



8. Enter the IP Address of the camera in the area labeled “Add this website to this zone”
9. Click **Close**
10. Click **Apply** in the Internet Options window
11. Click **OK** to close Internet Options window

Cameras and Remote Servers should now be accessible through Internet Explorer

Please contact technical support at support@i3international.com or by phone: 1.877.877.7241 if you have any questions or issues.

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