



March 15, 2012

Re: SRX-Pro Remote Requirements

To all of our customers and partners;

In order to ensure that SRX-Pro Remote functions properly,
please **avoid installing additional software onto your SRX-Pro Remote Client system.**
Certain third-party applications may impede normal functioning of the SRX-Pro Remote software.

The below technical specifications must be met by the SRX-Pro Remote client for best performance.

Remote viewing minimum requirements:

- CPU: Intel, 2.4 GHz Core 2 DUO or better
- RAM: 1GB minimum
- Graphics: Onboard Intel Graphics/ATI Radeon
- OS: Windows XP / Windows 7
- Monitor: 1024 x 768 screen resolution, 32 bits color
- Hard drive: 1.5 GB Free Hard Drive space minimum
- High speed internet
- NET 3.0 framework must be installed onto the system
- Microsoft Visual C++ 2005 SP1 Redistributable Package (x86) must be installed onto the system
- Nero 6.6.1.15 or Nero 8 must be installed on the system to support all backup features
NOTE: SRX-Pro Remote software relies on Nero 6.6.1.15 or Nero 8 software to perform all backup functions; therefore the supported Nero version must be installed onto your computer.
Nero 7 is not supported by SRX-Pro software at this time. Provided the required Nero software version has not been previously installed on your computer, you must install Nero 6.6.1.15 or Nero 8 software before using SRX-Pro Remote.

Please contact technical support at support@i3international.com or by phone: 1.877.877.7241 if you have any questions or issues.

i3 International Inc.
Technical Support and Services
1.877.877.7241
support@i3international.com