



December 22, 2011

Re: Installing UltraVNC v1.0.9.6.1 software on Windows 7

UltraVNC is free remote support software that can display the screen of another computer (via Internet or network) on a screen of a local PC. The program allows using local mouse and keyboard to control another PC remotely. For specific customers, i³ International places UltraVNC software into the D:\Backup\Drivers folder of the DVR for customer use; however it is the customer's responsibility to install UltraVNC software before using it. UltraVNC may be used as an alternative to SRX-Pro Remote software (**not for viewing purposes**).

To install UltraVNC software, carefully follow these instructions:

1. Press **Alt + Ctrl + Shift + F4** simultaneously on your keyboard to close the i³ Server without shutting down the DVR.
2. Go to **D:\Backup\Drivers** folder to locate the file **UltraVNC_v1.0.9.6.1_WIN7x64_setup.exe**. Double-click it to start the software installation.
3. In the "*Select Setup Language*" window, select **English** and click **OK**
4. In the "*Welcome Setup Wizard*" window, click **Next**
5. In the "*License Agreement*" window, read the License Agreement, then select **I accept the agreement** and click **Next**
6. In the "*Information*" window, familiarize yourself with the offered information and click **Next**
7. In the "*Select Destination Location*" window, click **Next**
8. In the "*Select Components*" window, select **UltraVNC Server**. Click **Next**.
9. In the "*Select Start Menu Folder*" window, click **Next**
10. In the "*Optional non-GPL addons recommended for Vista*", uncheck **Download Vista addons files now**. Click **Next**
11. In "*Optional non-GPL mirror driver 1.0.5*" window, uncheck "Download mirror driver". Click **Next**
12. In the "*Select Additional tasks*" window, check only two top checkboxes:
 - a. **Register UltraVNC Server as a system service AND**
 - b. **Start or restart UltraVNC service.**
13. In the "*Ready to Install*" window, click **Install**
14. In the "*Information*" window, click **Next**
15. Click **Finish** to confirm in the final window
16. The "*UltraVNC Server Property Page*" window will appear. Change the "*VNC Password*" and "*View-Only Password*" fields. Click on **Apply** then **OK**.
17. Click **Start -> Run...** and enter **shutdown -r -t 0** and click **OK**. This will restart the DVR.
18. After the restart, note that the UltraVNC icon is now displayed on the system tray.

Please contact technical support at support@i3international.com or by phone: 1.877.877.7241 if you have any other questions or issues. Thank you very much for your attention and cooperation.

Best regards,

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