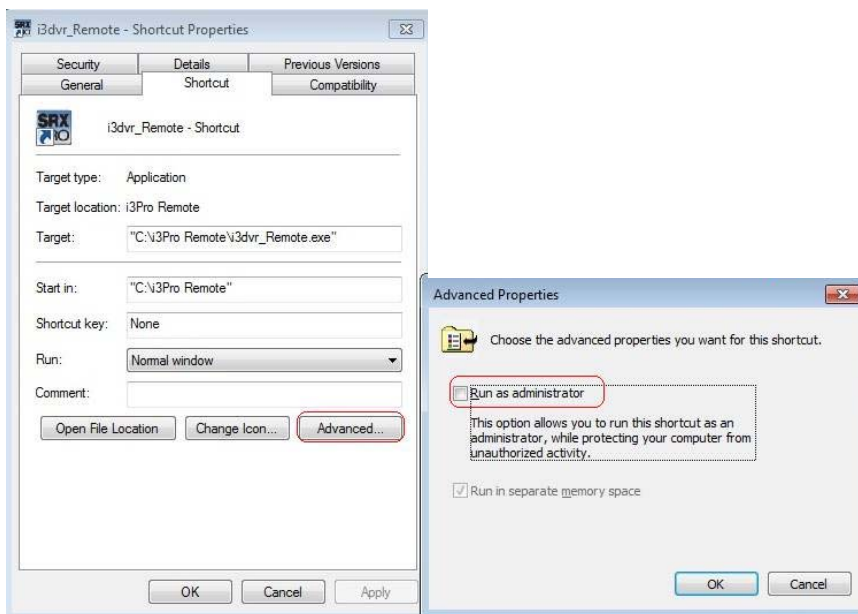


Re: Installing Remote SRX-Pro Version 2.0 on Windows 7

To all of our customers and partners;

Follow the instructions below in order to install SRX-Pro Remote 2.0 software on a Windows 7-based desktop/laptop. Start with the first solution and move down the list if the solution does not yield desired result.

- **Solution 1.** Disable **User Account Control** settings. To do so, go to Control panel -> User Accounts -> Change User Account Control Settings. Then, slide the bar down to Never Notify. You will be prompted to reboot the PC.
- **Solution 2.** Run the remote software setup (Setup.exe) as an administrator. To do so, right-click on the Remote **setup.exe** file and select **Run as administrator** option from the context menu.
- **Solution 3.** Set the application to always run as administrator. To do so, right-click on the i3dvr_Remote shortcut on the Desktop and select **Properties** from the context menu. Go to the Shortcut Tab and click **Advanced...**, then click on the **Run as administrator** checkbox to enable the option. See image below for assistance.



- **Solution 4.** This solution is to be used by **advanced windows users only**. Attempting this solution by casual or inexperienced Windows user may cause issues with the PC. Use this solution at own risk. To do so, use the `msiexec` command that will need to be put in a batch file (.bat) and run the file as an administrator:
Example `msiexec /i "C:\Remote 2.0 installer\SRX-Pro Remote 2.0 Beta5.msi"`

Please contact technical support at support@i3international.com or by phone: 1.877.877.7241 if you have any questions or issues.

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