



January 29, 2010

**RE: PATCH FOR SRXPRO SERVER v1.512CMS**

To all of our customers and partners:

Technical issues have arisen when using SRXPRO Server v1.512CMS software. The following issues have been resolved with the new patch.

1. System malfunction when network card could not obtain IP from DHCP server
2. Day time saving (DST) – including restarting at midnight and search graphic display incorrectly
3. i3Server prolong rebooting time
4. Motion recording is changed to continuous

**MAKE SURE SERVER v1.512CMS SOFTWARE IS CLOSED by pressing the following keyboard keys CTRL+ALT+SHIFT+F4**

How to apply the patch:

1. Go to our FTP site and download 2 files.
  - a. Open “My Computer” windowOn the address bar type in: <ftp://files.123ip.com/>  
When prompted:
  - i. username: cms
  - ii. password: endnjask
  - iii. Click on Log On buttonOtherwise
  - iv. Click on File menu and select Login as...
  - v. username: cms
  - vi. password: endnjask
  - vii. Click on Log On button
2. Open the folder name CMS 2.03
3. Open the folder name Patches
4. Download the correct patch for your server (executable file) – SRX-Pro, iP-Pro, Prolite or Ultralite.
5. Run the executable file on the server.

Please contact technical support at [support@i3dvr.com](mailto:support@i3dvr.com) or by phone: 1.877.877.7241 if you have any other questions or issues regarding the above.

Thank you very much for your attention and cooperation.

Best regards,  
Technical Support and Services