August 25, 2008

Re: SRX-Pro 1.511 Release – Regular and 32-Channel SRX-Pro

To all of our customers and partners;

Starting September 2008, the following SRX-Pro models will be equipped with the SRX-Pro Server v.1.511 software: SRX-Pro 24020C, 24024R, 48024RS, and 48032RS.

The new SRX-Pro software release features the following improvements:

1. IP camera support: SONY and Elmo
2. IP module support: Mavix, Annexxus 104/204, Annexxus 301/304,
3. Mega Pixel camera support: IQinvision, and Arecont (up to 5 MegaPixel); Access to complete Mega Pixel camera manufacturer's configuration via "Advanced Setup" button.
4. Multi-port support allows remote connection to multiple servers sharing the same static IP address under different network ports.
5. Improved playback performance with added 4X and 8X search speeds on Server, Remote, and SRX-Pro Player.
6. PTZ control on WebSearch supported only for authorized users
7. Selected PTZ camera can still be controlled after a different screen division is selected on Server
8. A maximum viewing of up to 32 channels in the search mode
9. Backward compatibility: SRX-Pro Remote 1.511 can connect to SRX-Pro Server 1.405, 1.500, 1.501, and 1.501OCC
10. Critical watchdog function monitors Server closely to prevent system malfunction/freezing and restarts the server software within 5 minutes if the system has been detected to malfunction or crash
11. Calendar-based playback support on SRX-Pro Player

Software and driver requirements for SRX-Pro, version 1.511:
1. .NET Framework v.3.0 (Remote and Server)
2. Capture card driver, v. 3.2
3. DVD-R/RW or CD-R/RW - Nero v. 6.6.1.15 only (Nero v. 7.xxx or higher are not supported)
4. Windows XP Professional Service Pack 2
5. Visual C++ Runtime Libraries\vcredist_x86(VC++ SP1).exe (Remote and Server)
6. .NET Framework 3.5 for SRX-Pro Remote on Vista.
   Important: the software functionality may be restricted on Vista OS and i³DVR is not fully endorsing the usage of Remote software on Vista OS.

SRX-Pro version 1.511 software does have its limitations.

1. The 32-channel SRX-Pro Server currently is not ready to support IP camera, Vision Count and VideoLogix functions.
2. It is only backward compatible.
3. SRX-Pro version 1.511 will not guarantee the data integrity after the time zone change. We highly recommend full storage format after time zone change.
4. VisionCount detection is not entirely accurate on PAL format
5. WebSearch does not support Audio function (Live and Search)
6. SRX-Pro version 1.511 only supports Nero version 6.6.1.15; Nero v7.xx or higher is not supported
7. Only one video format at a time can be supported (NTSC/PAL)
8. Number of remote connection to the same SRX-Pro Server may not exceed 6
9. Number of remote connections from one Remote may not exceed 50
10. Number of simultaneous remote searches on the same SRX-Pro Server may not exceed 5
11. Only one remote can control the PTZ camera at a time.
12. E-mail backup may not exceed 64MB.
13. On Annexxus 304, frame rate per channel may not exceed 10 fps.
14. SONY IP Camera frame rate supported: 1/2/3/4/5/6/8/10/15/20/25/or 30 fps; 30 second delay is expected when frame rate is changed
15. On Arecont 5M (2560x1600), AVI Backup playback can show partial image in Window Media Player
16. In the server live mode and remote live and search mode Annexxus 301 and 304 frame rate will drop 1 frame per 3 seconds in a worst case scenario
17. At any one time, only one Server or Remote can support *2-way Audio*, *PACDM*, *Portal Card Access*, *WebSearch*, *UPSShutdown*, or *KSearch* under Multi-port environment.

Please contact technical support at support@i3dvr.com or by phone: 1.877.877.7241 if you have any other questions or issues. Thank you very much for your attention and cooperation.

Best regards,

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