

July 9, 2008

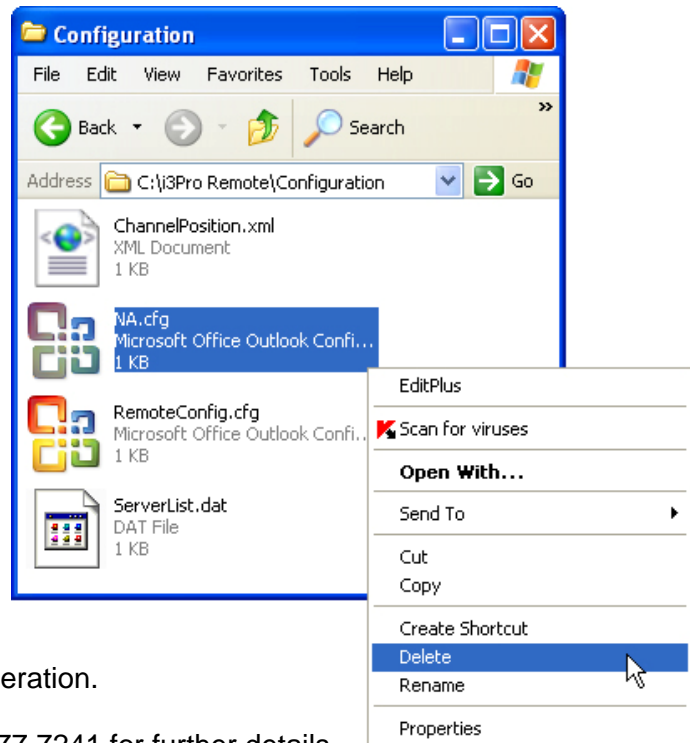
Re: Password Reset on SRX-Pro Remote

To all of our customers and partners;

While the security benefits of password-protected applications are undeniable, a loss of password can be very frustrating preventing a legitimate user from accessing the application.

i3DVR SRX-Pro Remote software allows restricting the access to application with a master password that must be entered on each startup. If, however, the master password has been lost or misplaced, there is a way to reset the master password.

To do so, close SRX-Pro Remote, go to **C:\i3Pro Remote\Configuration** folder, delete **NA.cfg** file and re-start SRX-Pro Remote application. You will then be prompted to create a new master password on the startup.



Thank you very much for your attention and cooperation.

Please contact our technical support line 1.877.877.7241 for further details.

Best regards,



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