June 20, 2008

Re: Update on SRX-Pro Setup Configuration Compatibility

To all of our customers and partners;

This technical bulletin concerns all customers that are planning to update their SRX-Pro software version from 1.405 or lower to 1.501.

In order to complete the software upgrade, please follow the instructions outlined in the Technical Bulletin #080411-SW-03 (Installing/Uninstalling SRX-Pro Server).

Once the software upgrade has been completed, please go to **C:\i3Pro Server** folder and delete **Configuration** folder (see image).

This step would prevent any problems that may arise from configuration incompatibility between two software versions.

Please contact technical support at support@i3dvr.com or by phone: 1.877.877.7241 if you have any other questions or issues regarding the above.

Thank you very much for your attention and cooperation.

Best regards,

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