

June 20, 2008

Re: Update on SRX-Pro Setup Configuration Compatibility

To all of our customers and partners;

This technical bulletin concerns all customers that are planning to update their SRX-Pro software version from 1.405 or lower to 1.501.

In order to complete the software upgrade, please follow the instructions outlined in the Technical Bulletin #080411-SW-03 (Installing/Uninstalling SRX-Pro Server).

Once the software upgrade has been completed, please go to C:\i3Pro Server folder and delete Configuration folder (see image).

This step would prevent any problems that may arise from configuration incompatibility between two software versions.

Please contact technical support at support@i3dvr.com or by phone: 1.877.877.7241 if you have any other questions or issues regarding the above.

Thank you very much for your attention and cooperation.

Best regards,

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