

Re: Installing/Uninstalling SRX-Pro Server software

To all of our customers and partners;

If you would like to manually upgrade SRX-Pro Server software to a newer version, uninstall the old version, delete **i3Pro Server** folder from the hard drive and install the new version of the software afterwards. The new software can be found on our FTP site at http://files.123ip.com

Please call our tech support at 1-877-877-7241 to receive user name and password for login.

If installing the SRX-Pro software for the first time, ignore steps 1-8.

- 1. Take note of any special settings, channel names, system schedules, user accounts, etc. If applicable, note the IP address and the site code. Also, find out the current software version by accessing **Help -> About** menu.
- 2. Make sure the SRX-Pro Server is in Live Mode. If not, click the Live Mode button first. Exit the SRX-Pro Server software by pressing Ctrl+Alt+Shift+F4.
- 3. Click the Start button on the Desktop and go to the Control Panel.
- 4. In the Control Panel window, double-click on Add or Remove Programs icon.



5. Select SRX-Pro Server in the list of the programs and click Remove.





6. Click Yes in the confirmation window and wait while the program is being uninstalled from the DVR.



- 7. Close Add or Remove Programs window. Close the Control Panel window.
- 8. Remove i3Pro Server folder from the computer (usually drive C:\) by right clicking on the folder and selecting Delete. DO NOT DELETE THE BACKUP FOLDERS. (usually drive D:\)



- **9.** Insert the CD with the latest software into the CDROM drive or locate the folder with the new software version if downloaded from our FTP site (<u>http://files.123ip.com</u>).
- 10. Locate the SRX-Pro Server installation file: Setup.exe and double-click it to initiate the installation.



11. In the installation Welcome screen, click Next.

🙀 SRX-Pro Server			_ 🗆 X		
Welcome to the SRX-Pr	o Server Se	tup Wizard			
The installer will guide you through the st	eps required to insta	sll SRX-Pro Server on g	your computer.		
WARNING: This computer program is protected by copyright law and international treaties. Unauthorized duplication or distribution of this program, or any portion of it, may result in severe civil or criminal penalties, and will be prosecuted to the maximum extent possible under the law.					
	Cancel	< Back	Next >		

13. In Select Installation Folder screen, select installation drive and folder by clicking Browse... or keep the default installation folder. Depending on whether local PC has multiple users, select either Everyone or Just me radio button to determine who will be using SRX-Pro Server software, then click Next.

🖶 SRX-Pro Server		
Select Installation Fold	er	
The installer will install SRX-Pro Server t	to the following folder.	
To install in this folder, click "Next". To	install to a different folder, enter	it below or click "Browse".
<u>F</u> older:		
C:\i3Pro Server\		Browse
		Disk Cost
Install SRX-Pro Server for yourself, or	for anyone who uses this comp	uter:
C Everyone		
Just me		
	Cancel < B	ack Next >

12. In the License Agreement screen, scroll down to the end of the document to familiarize yourself with i³ Software License Agreement. Select I Agree radio button and click Next to proceed with the installation

🙀 SRX-Pro Server						
License Agreement						
Please take a moment to read the license agreement now. If you accept the terms below, click "I Agree", then "Next". Otherwise click "Cancel".						
i ³ Software License						
By installing, copying or using the software in the i ³ DVMS including associated media and i ³ DVR internet based services (the "i ³ Software") you agree to be bound by the terms of this license. If you do not agree, do not install, copy or use the i ³ Software, and promptly return the uninstalled i ³ Software to i ³ DVR at 780 Birchmount Road, Unit 16, Scarborough, Ontario, Canada, M1K 5H4 for a full refund if applicable.						
C I Do Not Agree	I Agree					
	Cancel	K Back	lext >			

14. In Confirm Installation screen, click **Next** to proceed with the installation.





- **15.** Wait while the SRX-Pro Server software is installing onto the local system
- **16.** Wait for the Installation Complete screen to be displayed and click **Close**



17. Double-click the SRX-Pro Server icon on the Desktop to start the SRX-Pro Server.



- **18.** If installing the i³DVR Server for the first time, make sure that the appropriate HASP key is plugged into the DVR's USB port.
- **19.** When logging into the SRX-Pro Server software for the first time, use the default username and password: **i3dvr**.

Re-configure the system based on the settings noted in Step 1.

With any questions, please contact our technical support at 1.877.877.7241 or support@i3dvr.com

Thank you very much for your attention and cooperation.

Best regards,

aflexeenko

Olga Alexeenko Training Coordinator 1.416.261.2266 x135 oalexeenko@i3dvr.com