April 11, 2008

Re: Running SRX-Pro 1.500 Remote on Windows™ Vista Home Premium and Ultimate editions

To all of our customers and partners;

The following technical bulletin applies to all Windows Vista (Home Premium or Ultimate editions) users that intend to use our SRX-Pro 1.500 Remote software. The SRX-Pro 1.500 Remote software will not function as expected without completing the steps described in this bulletin.
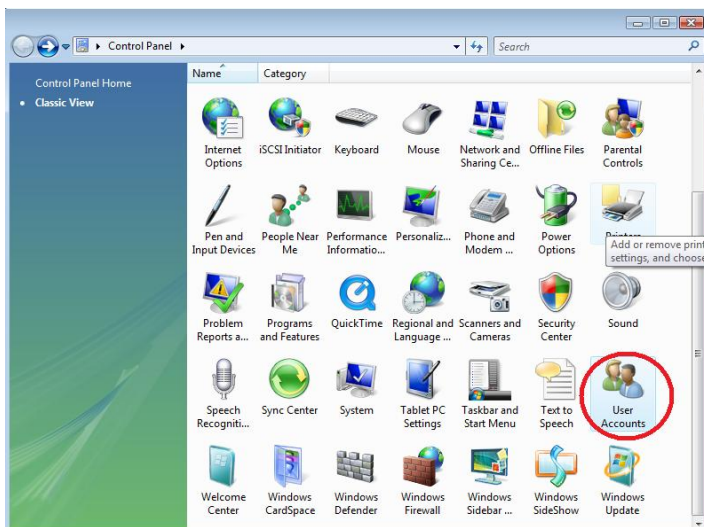
In order to use SRX-Pro Remote on Windows Vista Home Premium or Ultimate edition, you must first install .NET framework, version 3.5. This version of .NET framework can be downloaded from our FTP website: ftp://srxpro:innovative@files.123ip.com or from Microsoft Download Centre website.

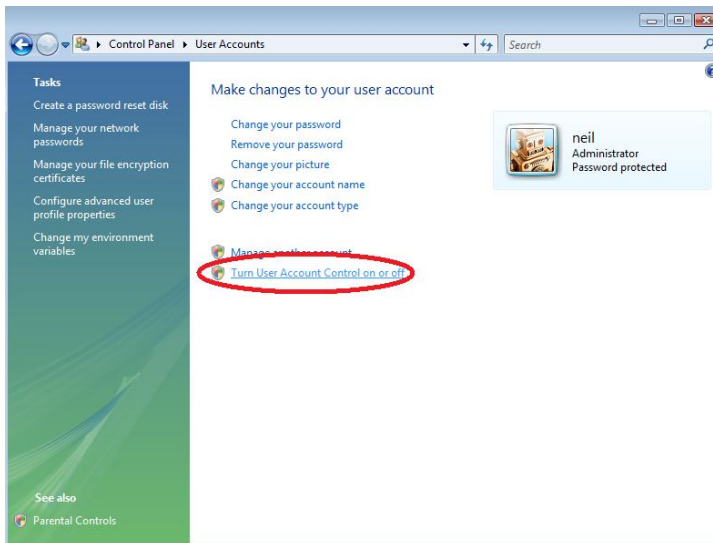After .NET framework 3.5 has been installed, install all critical Windows Vista updates.

IMPORTANT: Do NOT install .NET framework 3.0 Service Pack 1. If .NET v.3.0 SP1 has been previously installed on your PC, please uninstall it before proceeding.
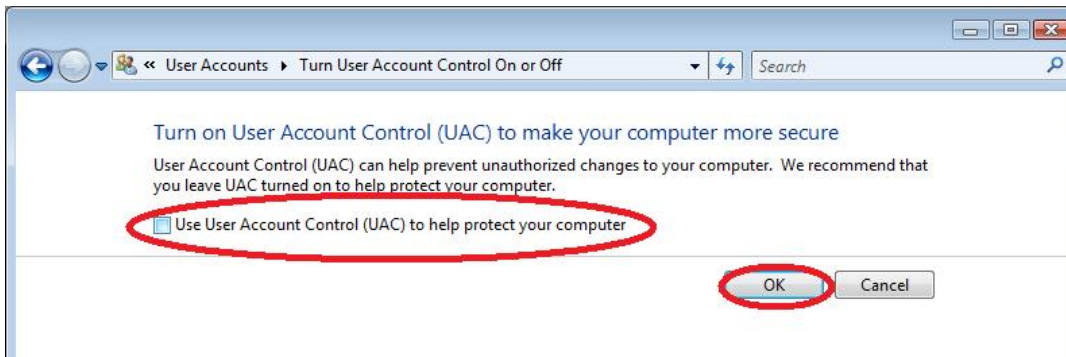
Then follow the steps below:

1.   Click on the Windows Logo on the status bar
2.   Select **Control Panel** from the menu
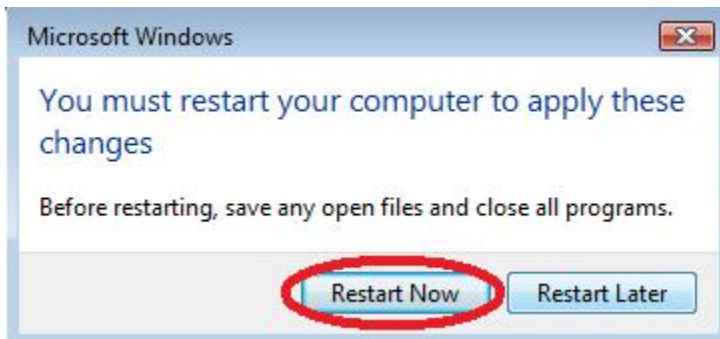3.   Double-click on the **User Accounts** option

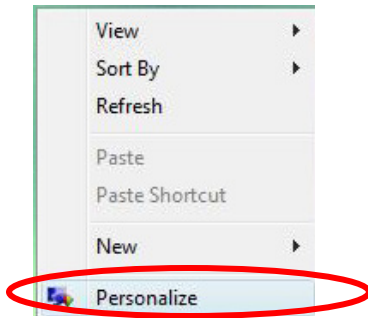**4.** Click on **Turn User Account Control on or off**

5. Uncheck **Use User Account Control (UAC) to help protect your computer** and click **OK**
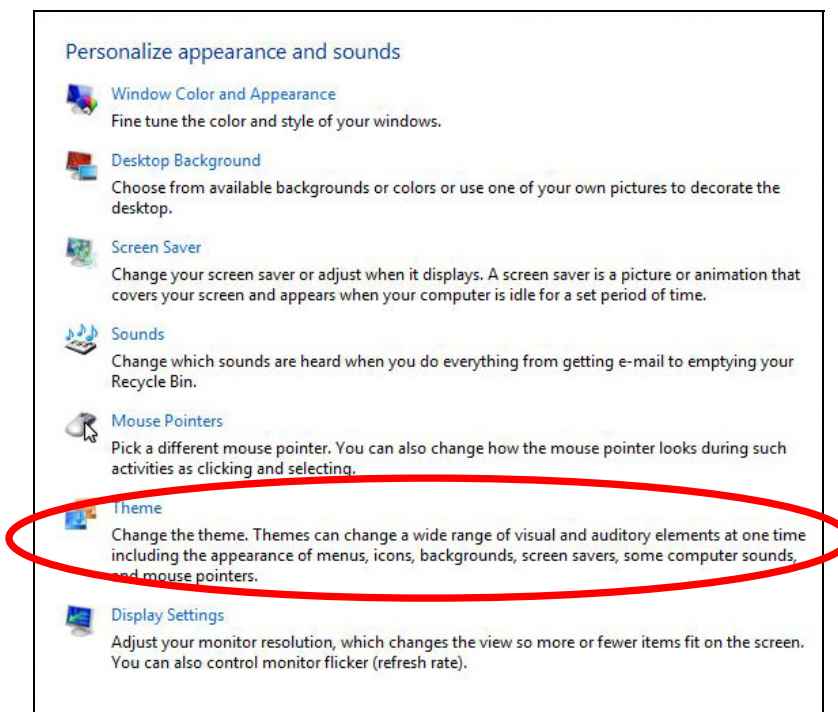

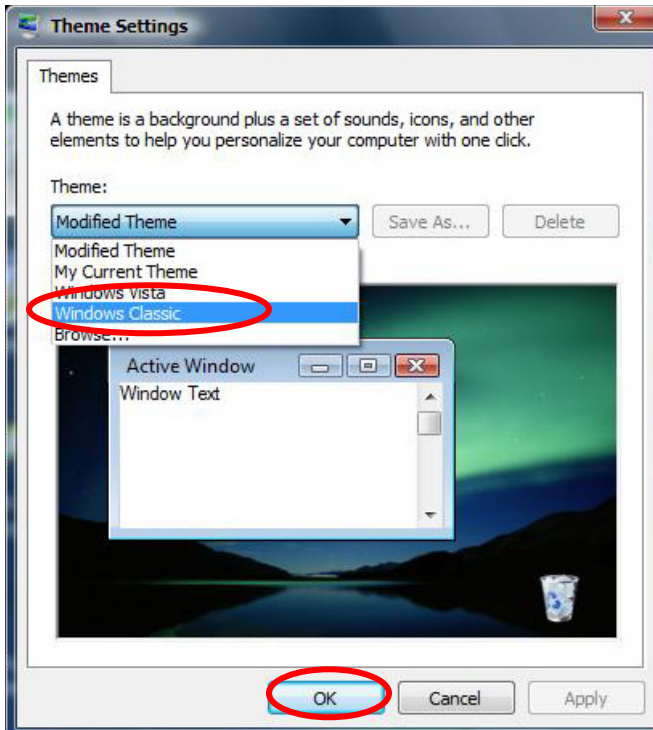**6.** Click **Restart Now** to restart the computer

7. After the computer has restarted, right-click on the Desktop and select **Personalize** from the context menu.

8. Click on **Theme**

9. In **Theme Settings** window, select **Windows Classic** from the drop-down menu, then click **Apply** and **OK**

The SRX-Pro Remote software should now work as expected.

With any questions, please contact our technical support at 1.877.877.7241 or support@i3dvr.com

Thank you very much for your attention and cooperation.
Best regards,

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