

March 13th, 2008

Re: SRX-Pro Remote v. 1.500 OS requirements

To all of our customers and partners;

Please note that the upcoming SRX-Pro Remote software release v. 1.500 will not be supported on Windows Vista™ OS.

We thank you for your patience as we are working on the SRX-Pro Remote software version that will be fully compatible with Vista operating system.

Please contact technical support at support@i3dvr.com or by phone: 1.877.877.7241 if you have any other questions or issues. Thank you very much for your attention and cooperation.

Best regards,

A handwritten signature in black ink that reads "B. Hoang". The signature is written in a cursive style and is underlined.

Bob Hoang
Technical Support and Services
1.416.261.2266 x107
bob@i3dvr.com