

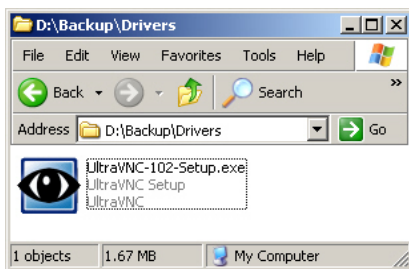
November 5th, 2007

Re: Activating UltraVNC software

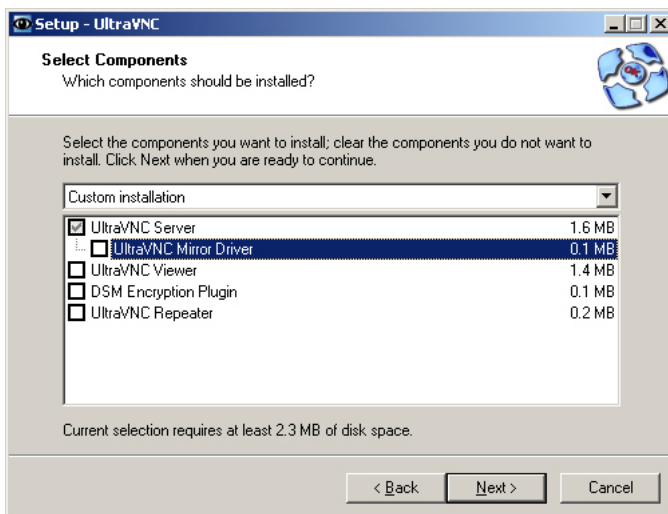
UltraVNC is free remote support software that can display the screen of another computer (via Internet or network) on a screen of a local PC. The program allows using local mouse and keyboard to control another PC remotely. For specific customers, i³DVR places UltraVNC software into the D:\Backup\Drivers folder of the DVR for customer use; however it is the customer's responsibility to activate UltraVNC software before using it. UltraVNC may be used as an alternative to SRX-Pro Remote software.

To activate UltraVNC software, carefully follow these instructions:

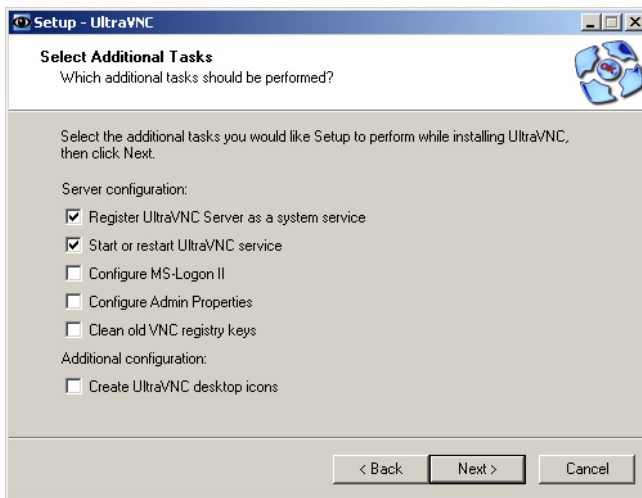
1. Close the i³DVR Server. Press **Alt + Ctrl + Shift + F4** simultaneously on your keyboard to close the i³DVR Server without shutting down the DVR.
2. Go to **D:\Backup\Drivers** folder, locate **UltraVNC-102-Setup.exe** file and double-click it to start the software installation.



3. In *Select Setup Language* window select **English** and click **OK**.
4. In the *Welcome Setup Wizard* window click **Next**
5. In the *License Agreement* window read the License Agreement, then select **I accept the agreement** radio button and click **Next**.
6. In the *Information* window familiarize yourself with the offered information and click **Next**
7. In the *Select Destination Location* window click **Next**
8. In the *Select Components* window uncheck all components except for **UltraVNC Server** checkbox. Use the image below as a guide. You will have one (1) checked checkbox and four (4) unchecked checkboxes. Click **Next**.



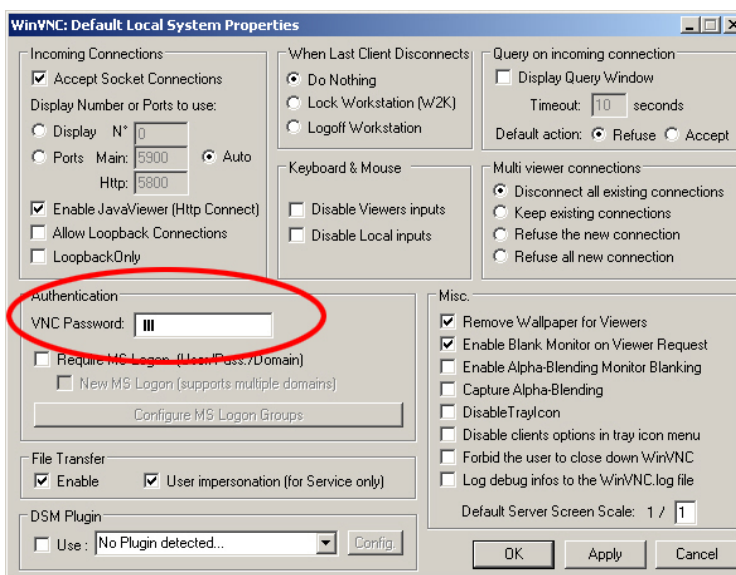
9. In *Select Start Menu Folder* window click **Next**
10. In *Select Additional tasks* window, check only two top checkboxes: **Register UltraVNC Server as a system service** and **Start or restart UltraVNC service**. Use the image below as a guide.



11. In *Ready to Install* window click **Install**
12. Wait while the software is installing
13. The **WinVNC Error** message will be displayed. Click **OK**.



14. In the *WinVNC: Default Local System Properties* window that will be displayed, enter custom **VNC Password**



15. In the *Information* window familiarize yourself with the offered information and click **Next**
16. Click **Finish** in the final Wizard Setup window
17. Click **Start -> Run...** and enter **shutdown -r -t 0** and click **OK**. This will restart the DVR.
18. After the restart, note that the UltraVNC icon will now be displayed on the system tray.



Please contact technical support at support@i3dvr.com or by phone: 1.877.877.7241 if you have any other questions or issues. Thank you very much for your attention and cooperation.

Best regards,

Olga Alexeenko

Olga Alexeenko
Training Coordinator
1.416.261.2266 x135
oalexeenko@i3dvr.com