Re: Alert Center v6.7.2.0 Release Notice   September 16, 2025

To all of our customers and partners;

This bulletin is the official notice of the Alert Center **v6.7.2.0 (Build 14-May-2025)** release.
The new software installation package is now available for download from the i3 website:
https://i3international.com/support/download.

Alert Center is i3 International's real-time alert monitoring software. It allows you to receive actionable notifications concerning Media Center's health status, sensor, and Ai alarms, including i3Ai Sentry alarms from all locations under live surveillance.

New Features

- New Alert Types added: Trajectory anomaly, Customer overflow, Push-out cart, Compliance safety & management, LPR detection, No Engagement. (#77996, #77993, #81787, #81804)

Fixed Issues

- Search: Fixed duplicate site entries in Search mode when a site contains multiple Media Servers; site information is now displayed without repetition. (#77998)
- Fixed CSM alert (CMS 6.6): CSM alert not showing image. (#81457)
- Fixed image mismatch between Health Monitoring and Alert Center (first missing image). (#84929)

About version:
Alert Center 6.7
Build: May 14, 2025 – **6.7.2.0,** 32-bit

Release History

Version	Release Type	Build date
6.7.2.0 (this version)	**Production**	**May 14, 2025**
6.6.2.0	**Production**	**May 20, 2024**
6.5.2.0	Limited release	October 02, 2023
6.3.2.2	Limited release	April 21, 2023
6.1.2.0	Limited release	March 7, 2022

Please contact technical support if you have any questions or issues.
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