

Re: Video Pilot Client v7.3.2.255 Release Notice

September 12, 2025

To all of our customers and partners;

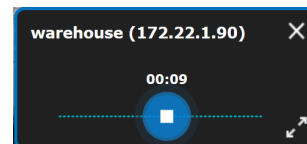
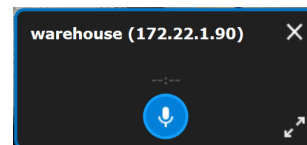
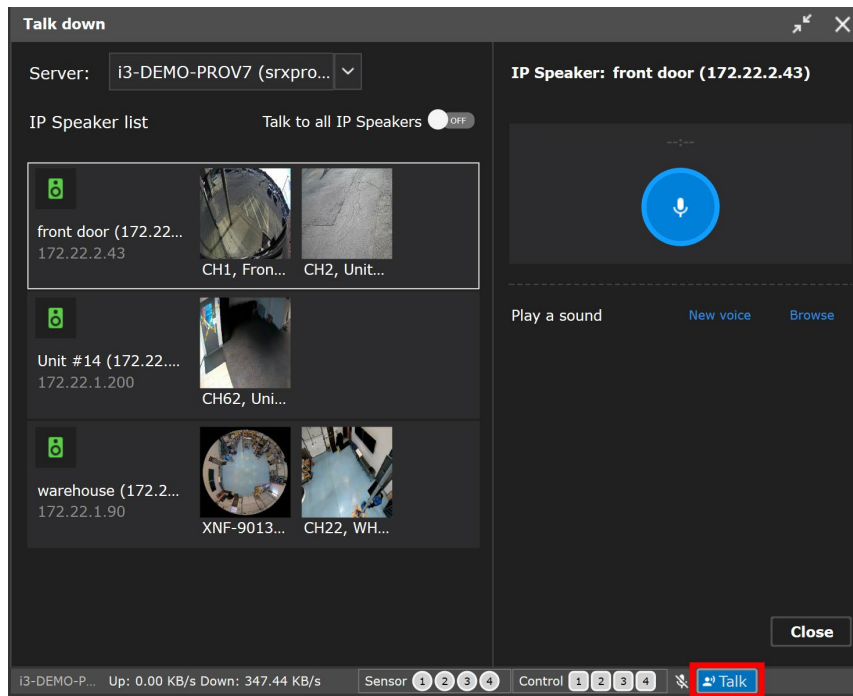
This bulletin is the official notice of the SRX-Pro Server **v7.3.2.255 (Build 30-Jun-2025)** release. The new software installation package is now available for download from the i3 website:
<https://i3international.com/support/download>.

Effective **Monday, September 15, 2025** this release package will be used as the default Production software version for all standard NVRs. To continue receiving your NVRs with an earlier version of SRX-Pro/VPC v7, please speak to your RSM to arrange for a “Special Routing” to be created for your NVRs.

New Features

- **Support Audio Talk Down (Audio Out) in VPC** – Allows real-time communication, playback of pre-recorded messages, and recording of all audio out for later playback (requires SPK1/SPK2 PoE audio speakers, SRX-Pro v7.3.2.255 and IP Speaker Service v2.0.2.1). ([#82127](#) | v7.3.2.255)

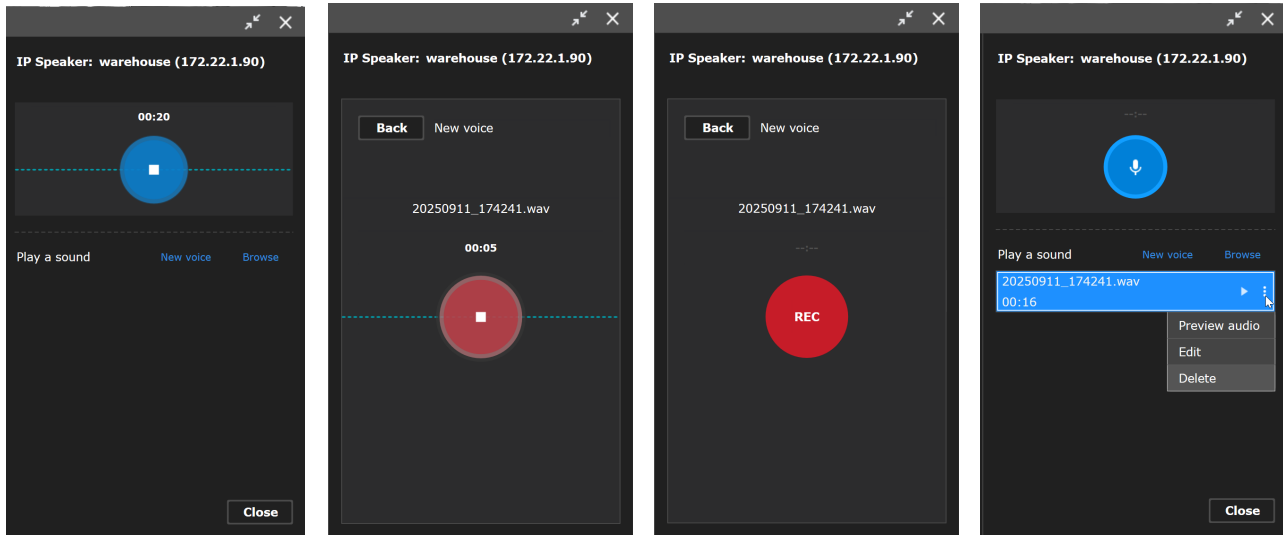
Follow [SPK1](#) / [SPK2](#) quick installation guide to configure PoE speakers and connect IP Speaker Service to the SRX-Pro Server.



Talk Down Panel:

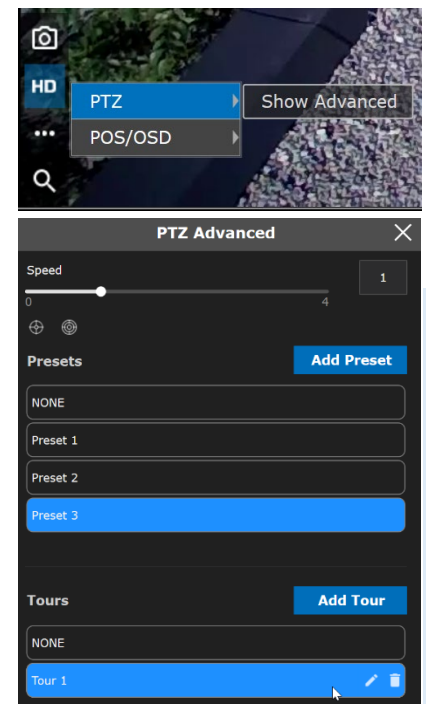
- **Access:** Open via the **Talk icon** on the status bar or channel thumbnail in LIVE mode.
- **Server Switch:** Use the **Server dropdown** to switch between connected servers.
- **Speaker Selection:** Choose a single IP speaker or toggle **Talk to all**.
- **Live Talk:** Click the **blue mic** to speak (PC mic required). Timer shows duration; click stop to end.
- **Pre-Recorded Audio:** Upload **.wav/.mp3** via **Browse**, or select from the list to play.

- **New Recordings:** Click **New voice**, press **REC**, then stop to save a **.wav** file.
- **File Management:** Use the three-dot menu to **Preview**, **Rename**, or **Delete** audio files.

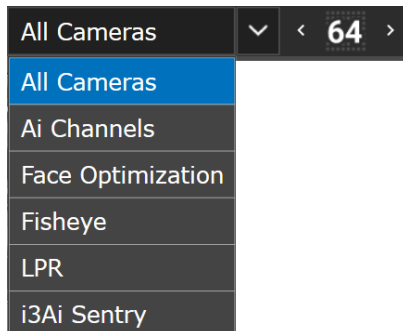


Improvements

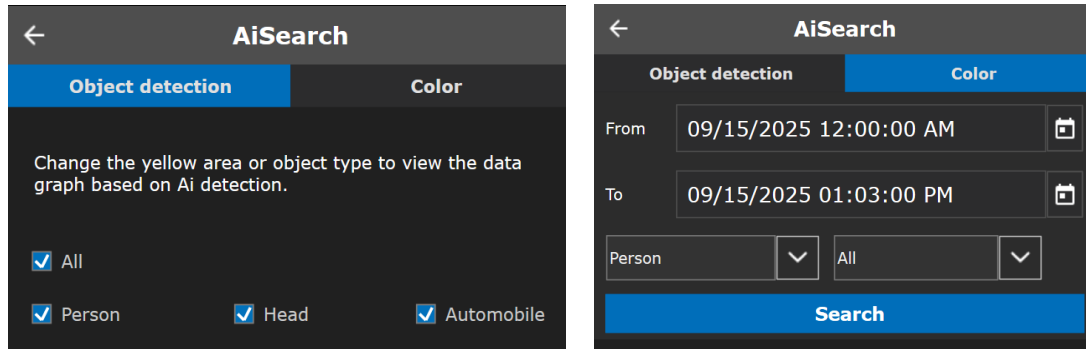
- Support 3rd party Authenticator apps for i3Host: Google Authenticator, Microsoft Authenticator, Twilio Authy Authenticator. ([#84263](#) | v7.3.2.229)
- New GUI for preset touring. ([#79701](#) | v7.3.2.229)
- VPCClient config folder option improved to support Citrix environments. ([#83026](#) | v7.3.2.229)
- Default to div 16 when switching to search mode and prevent selecting larger divisions. ([#79638](#) | v7.3.2.229)
- i3Host enabled by default under Options > Communication ([#80923](#) | v7.3.2.229)
- Support Company search under i3Host/CMS server groups. ([#82943](#) | v7.3.2.229)
- "Create local user" dialog changes ([#75221](#) | v7.3.2.229; [#88702](#) | v7.3.2.255)
- Remove "Assign channel" button. ([#83467](#) | v7.3.2.229)
- Support new i3Ai functions (e.g. BoB, Q-Alert, i3Ai CSM – currently in testing). ([#90287](#) | v7.3.2.255)
- Backup UI improvement – updated channel select/deselect behavior. ([#83207](#) | v7.3.2.255)
- Search mode – support larger thumbnail search. ([#82870](#) | v7.3.2.255)



- Add camera filter drop-down list in LIVE and SEARCH modes, to support filtering cameras by enabled features. ([#75223](#) | v7.3.2.255)



- Updated Advanced Search panel. ([#83348](#) | v7.3.2.229)



- Support permission control for "Register stranger in Search mode." ([#89037](#) | v7.3.2.255)
- Clearer messaging and auto-logout from i3Host when password changes. ([#90602](#) | v7.3.2.255)
- Flexible instruction text when enabling/disabling i3Host or CMS. ([#88127](#) | v7.3.2.255)
- Removed help manual from Options. ([#88069](#) | v7.3.2.255)

Fixed Issues

- VPC stops connecting due to initialization error. ([#84593](#) | v7.3.2.229)
- OTP sent every minute when VPC retries NVR connection after failure. ([#91149](#) | v7.3.2.255)

SRX-Pro v7.3 Compatibility Table.

Note: For i3 application compatibility, refer to i3's [Software Compatibility Chart](#)

i3 Application / Device	Compatibility
i3Host	i3Host v.5.2.2.0 and higher
SRX-Pro	SRX-Pro v7.3.2.255 and lower
PACDM	PACDM v7.27.2.54 or higher PAC Converter v3.7.2.181 or higher
i3Ai	i3Ai v7.3.2.255 or higher
CMS	CMS v6.8.2.0 and higher
ACT	ACT v2.2.2.29 and higher
FRDB	FRDB v1.3 build 13055 and higher



About Version:
Version 7.3.2.255
Build Date: June 30, 2025

Release History

Version	Release Type	Build date
7.3.2.255 (this version)	Production	June 30, 2025
7.3.2.229	Interim	April 9, 2025
7.3.2.189	Production	January 22, 2025
7.3.2.188	Interim	November 29, 2024
7.3.2.185	Interim	November 15, 2024
7.3.2.165	Interim	September 30, 2024
7.3.2.120	Production	July 8, 2024
7.3.2.88	Production	January 19, 2024
7.3.2.85	Interim	December 29, 2023
7.3.2.60	Interim	September 29, 2023
7.3.2.47	Production	July 19, 2023
7.3.2.45	Interim	July 14, 2023
7.3.2.16	Production	March 16, 2023
7.3.2.12	Interim	February 28, 2023
7.3.2.0	Production	January 16, 2023

Please contact technical support if you have any questions or issues.
Email: support@i3international.com
Tel.: 1.877.877.7241