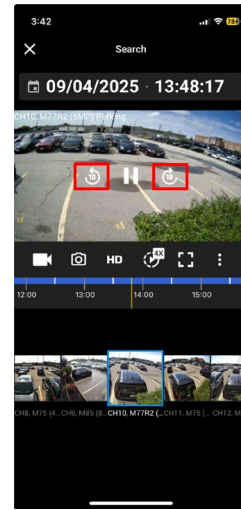
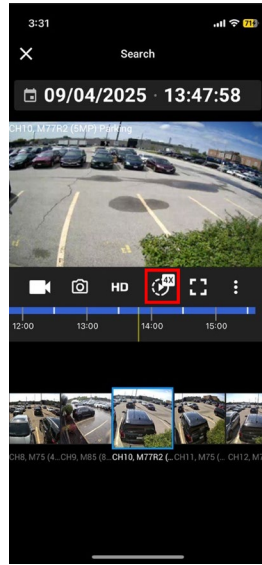
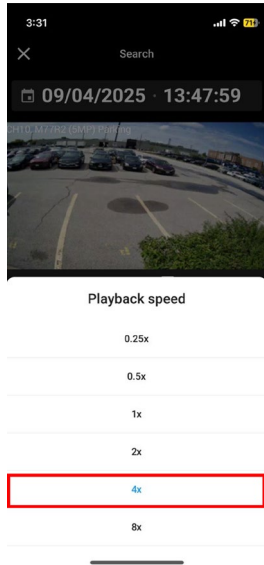
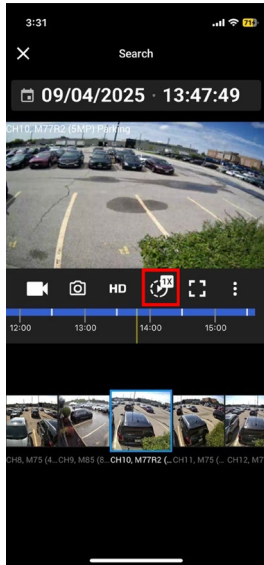


## Re: CMS Mobile v3.9.2.38 Release Notice

### New features:

- Video: Support playback speed control (0.25x, 0.5x, 1x, 2x, 4x, 8x) ([#83911](#))
- Video: Support playback skipping forward/backward by 10 seconds. Tap on the video thumbnail and use on-screen controls. ([#82496](#))



- Support video Timelapse feature. ([#85470](#) | v3.9.2.0)

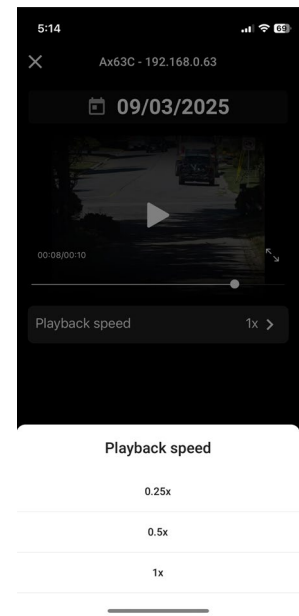
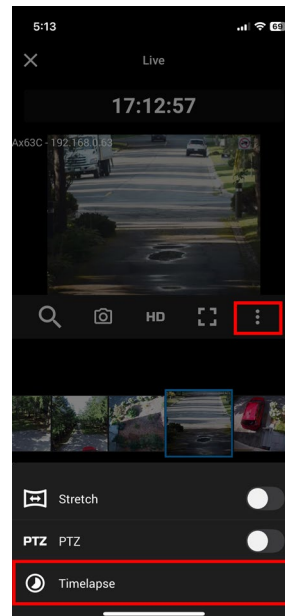
### Timelapse Feature

The timelapse feature compresses up to 24 hours of video into a fast-forwarded clip of no more than 60 seconds. The actual length depends on the total amount of video recorded. Timelapse feature is also available in i3Host's Video Streaming module. SRX-Pro v7 and later required.

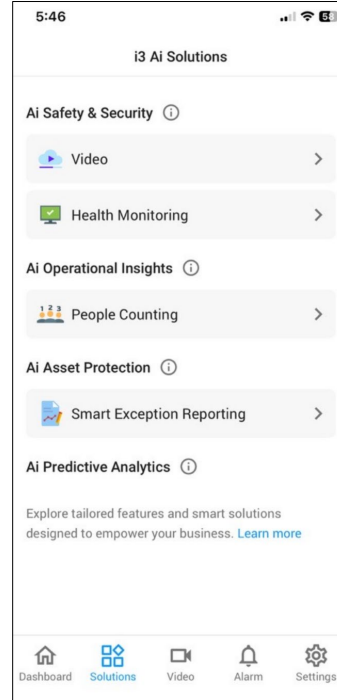
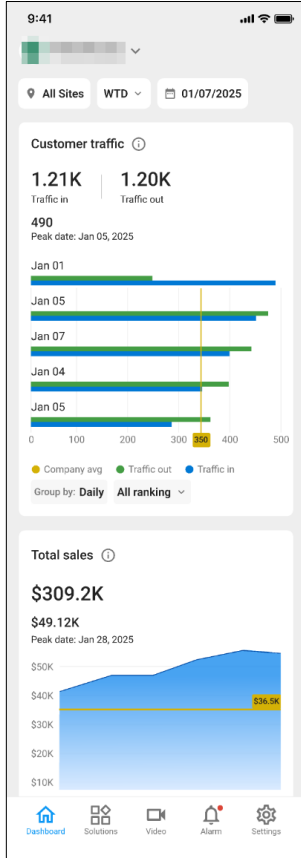
To create a timelapse, open the channel in full screen, tap the three-dot menu, and select *Timelapse*. Wait while the clip generates. Timelapse clips can only be generated for **previous calendar days**—not the current day. To create one, select a past date in the Calendar.

You can control playback directly from the video thumbnail:

- Play/Pause** the clip with a tap.
- Drag the playhead** to quickly navigate through the clip.
- Adjust playback speed** (0.25x, 0.5x, or 1x) from the Playback Speed menu.



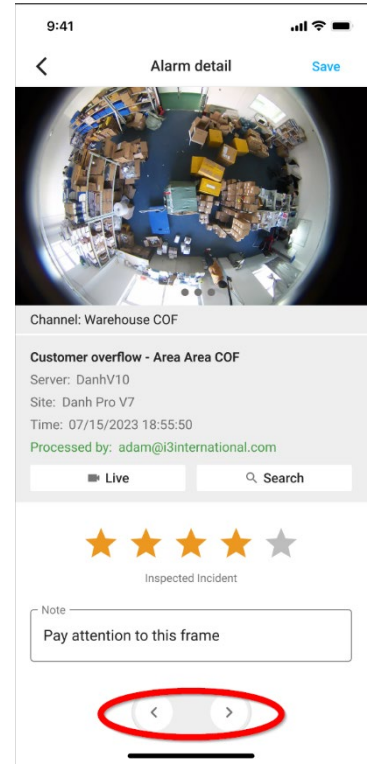
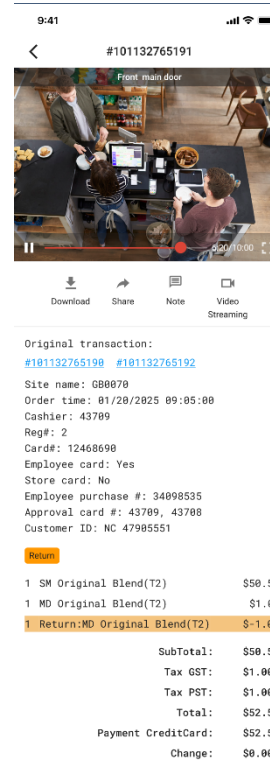
- Dashboard: Support new Dashboard design. Dashboard tab on the CMS Mobile app will display the widgets configured on CMS Web. New dashboard design requires CMS v.6.8 and higher. (#86372)
- Support Solutions tab (#87068, #91371). This tab will show quick access links to the purchased i3Ai solutions depending on user permissions and access level.



#### Improvements:

- Control Occupancy Alert Monitor (OAM) access using Occupancy report permissions. To enable, configure access under i3Host > Setup > User Groups > Cloud Managed Services > Business Insights > Occupancy alert > Occupancy Report. (#92807)
- (New) Dashboard: Support quick search with pre-defined canned items, compare metrics, and drill-down with compare data (#91220, #91185, #91586)
- (New) Dashboard: Optimize dashboard widget loading, faster and more intuitive data loading. (#92711)
- Updated site tree to reflect QT-based contract status-aware access rules. (#91727)
- Smart-ER: Support flexible date range options (Today, Yesterday, WTD, MTD, Customize) with correct comparison logic (last week, last month, or last year depending on range) across Quick Search and Risk Summary. (#89882)
- Transaction details: Support switching between original and current (exception) transactions with accurate details in both Quick Search and Risk Summary. (#89267)
- Transaction details: Display additional information (Employee purchase#, Approval card#, Customer ID, Original Transaction# (#88756)
- Support video attachments from SRX-Pro v10 (pending release) (#87223)
- Alarm - Live: Automatically retrieve and display the most recent available data when the current date has no data (#91421)

- Alarm - Live: Support removing processed alerts from the current list, keep them searchable in search mode. (#81297)
- Alarm - Search: Improve user alarm search experience (#81363)
- CSM (Compliance & Safety Management) alert: Support verifying alerts and taking predefined site-specific actions with notes and status updates synced across devices. To configure alarm actions, configure under CMS Web > Business Insights > Service Time > Compliance & Safety Management Settings > Report Settings (Setup gear) Cloud Managed Services > Business Insights > Occupancy alert > Occupancy Report. (#82290)
- i3Ai Sentry Alert: Support site-specific alarm actions. To configure alarm actions, configure under CMS Web > Physical Security > i3Ai Sentry > SETTINGS. (#83017)
- Login: Redirect users with only video access directly to Video tab. (#83180)
- Video: Show NVR connection status (online/offline), allow marking NVRs as Favorite, access Favorites through a separate tab (#84129, #84131)
- Alarm: Add Next/Previous buttons to the Alert detail screen (#84781)
- Video: Match the default screen division to the number of channels for best display experience. (#84985)
- Video: Improve video streaming for LS16/Veo24 (#81246)
- Add Call button to the Login and Setting screens (#83182)



#### Fixed issues:

- Continue supporting Android devices with Android OS below version 14. (#91123)
- Incorrect NVR status (online/offline) fixed (#91664)
- Fixed Android HD playback seek issue with Direct/Relay connections. (#92593)
- Fixed UPT widget data drilldown issue (#91189)
- Fixed iPad video display and navigation issues (#93711, #93654)
- Fixed issue with "Session expired" message preventing successful login (#87685)

#### About Version:

Version 3.9.2.38

#### Release History

Version	Build date
<b>3.9.2.38 (this version)</b>	<b>August 22, 2025</b>
3.9.2.0 (Interim version)	June 18, 2025
3.8.2.11	March 10, 2025
3.7.2.0	September 4, 2024
3.6.2.11	March 26, 2024
3.5.2.0	August 18, 2023
3.3.2.0	January 13, 2023
3.2.2.0	November 14, 2022
3.1.2.0	August 5, 2022
3.0.2.4	April 27, 2022
3.0.2.2	April 20, 2022

Please get in touch with technical support if you have any questions or issues.

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Tel.: 1.877.877.7241