

**Re: PAC Converter v3.7.2.181 Release Notice**

To all of our customers and partners,

This bulletin is the official notice of **PAC Converter v3.7.2.181** release.

The software installation package is now available for download from the i3 website:

<https://i3international.com/download>

**Improvements:**

- Engagement report: The system will switch from recording distance every 30 seconds to reporting precise engagement time, improving accuracy and simplifying CMS integration. ([#87127](#) | 3.7.2.181)
- Trajectory anomaly: Use a string instead of an integer as Object ID ([#85228](#) | 3.7.2.181)
- Support CMS Engagement leader board ([#87630](#) | 3.7.2.181)

**Fixed issues:**

- Fixed: "NVR Started" status was not sent to CMS after an NVR shutdown and restart cycle. ([#87616](#) | 3.7.2.181)
- Fixed: Customer Overflow (COF) alert not recognized when SRX-Pro is connected to two separate i3Ai Servers ([#86116](#) | 3.7.2.181)
- Fixed: WebVOD unable to complete backup successfully with correct permissions ([#86583](#) | 3.7.2.181)
- Fixed: i3VideoStreaming now plays video more smoothly when switching from 8x to 4x speed. ([#81480](#) | 3.7.2.174)
- Fixed: EVT showing incorrect session status (Uploading instead of Completed) ([#84645](#), [#84367](#) | 3.7.2.174)

**About version: 3.7**

Build: April 29, 2025 - 3.7.2.181 32-bit/64-bit

**Release History**

Version	Release Type	Build date
<b>3.7.2.181 (this version)</b>	<b>Production</b>	<b>April 29, 2025</b>
3.7.2.174	Production	March 7, 2025
3.7.2.165	Production	January 16, 2025
3.7.2.160	Production	November 14, 2024
3.7.2.139	Production	June 28, 2024
3.7.2.134	Interim	May 30, 2024
3.7.2.129	Production	April 5, 2024
3.7.2.99	Interim	February 2, 2024
3.7.2.80	Production	December 7, 2023
3.7.2.75	Production	November 13, 2023
3.7.2.67	Interim	November 1, 2023
3.7.2.45	Interim	September 27, 2023
3.7.2.18	Interim	July 26, 2023
3.7.2.0	Interim	May 12, 2023

Please contact technical support if you have any questions or issues.

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