



Re: PACDM v7.27.2.23 Release Notice

December 19, 2024

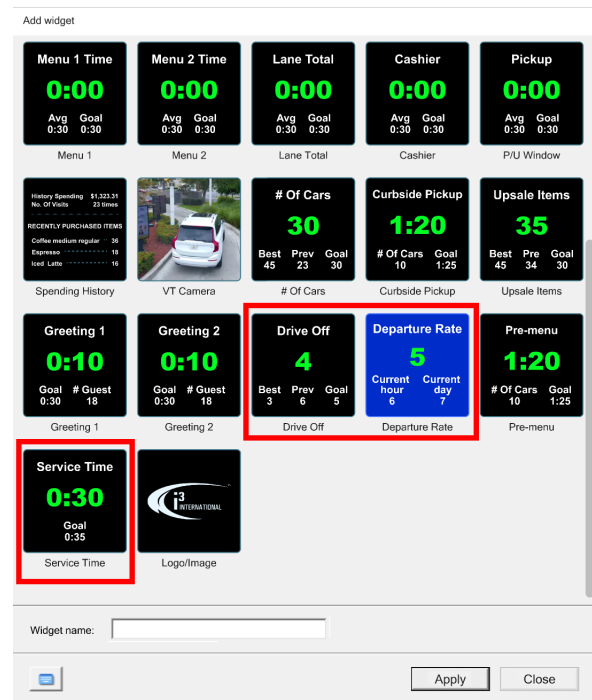
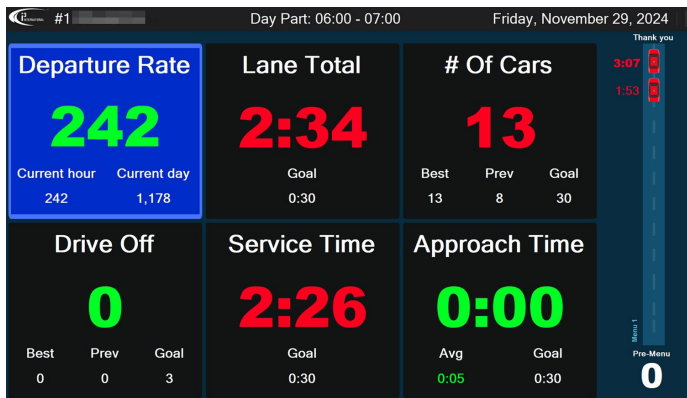
To all of our customers and partners.

This bulletin is the official notice of the PACDM v7.27.2.23 release.

Effective Monday, December 23, 2024, this release package will become the default Production software version for all NVRs. The software installation package is now available for download from the i3 website: <https://i3international.com/support/download>

New Features:

- Support new Velocity Timer Dashboard widgets:
 - Departure Rate widget (#75287)
 - Drive Off widget (#78834)
 - LPR-based Service Time widget (#76869)



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Advanced setup

Advance settings

Mapping | Period | Upsale

Ai area mapping

	Area	Goal	Analog Speaker	IP Speaker
DT Window	Area 0	0:30	Sound2.wav	None
DT Queue	Area 0	0:30	None	3 selected
Portal	Area 0	0:30	None	None
Lobby	Area 0	0:30	None	None
Rush ready	Area 0	0:30	None	3 selected
Order1	Area 0	0:30	None	None
Order2	Area 0	0:30	None	None
In-store queue	A 0	0:30	None	None
Curbside	Area 1	0:30	None	None
Pre-menu(danger zone)	Select			
Sidedoor	Select			

Video/Channel mapping

	Channel	Goal	Analog Speaker	IP Speakers
i3 Timer camera	Select			
Lobby camera	Select			
VT camera	Select			
LPR menu	2 selected			
LPR pickup	2 selected			
Upsell item (register)	Select	30	None	None

VT Dashboard Goals

	Channel	Goal	Analog Speaker	IP Speaker	POS
Menu 1	Select	0:30	None	None	Select
Greeting 1		0:30			
Menu 2	Select	0:30	None	None	Select
Greeting 2		0:30			
Lane Total		0:30	None	None	
Cash		0:30	None	None	
Pickup		0:30	None	None	
# of Cars		6	None	None	
Drive Off		3	None	None	
Service time		0:30	None	None	

Save Close

Improvements:

- Support multiple pre-menu areas. ([#76645](#))

Pre-menu (danger zone)	Pre menu; Mobile Thru
Sidedoor	<input type="checkbox"/> [None]...
Video/Channel mapping	<input type="checkbox"/> Drive Thru Parked Cars
	<input checked="" type="checkbox"/> Pre menu
	<input checked="" type="checkbox"/> Mobile Thru

- Support the selection of multiple cameras/channels for LPR pickup. ([#76196](#))

LPR pickup	LPR Exit Drive-Thru; LPf
Upsell item (register)	<input type="checkbox"/> [None]...
VT Dashboard Goals	<input type="checkbox"/> Pre-menu Drive-Thru
	<input type="checkbox"/> LPR Enter Drive-Thru
	<input checked="" type="checkbox"/> LPR Exit Drive-Thru
Menu 1	<input type="checkbox"/> Pre-menu Mobile
	<input type="checkbox"/> LPR Enter Mobile

- Support AI areas for curbside pickup calculation. ([#76197](#))
Previous versions used Edge LPR detection for the curbside pickup service time calculation, but the LPR camera installation challenges make AI detection more practical and accessible to more users.

Curbside	Drive Thru Parked Cars
Pre-menu (danger zone)	<input type="checkbox"/> [None]...
Sidedoor	<input checked="" type="checkbox"/> Drive Thru Parked Cars
	<input type="checkbox"/> Pre menu
	<input type="checkbox"/> Mobile Thru

Fixed issues:

- Current Queue Time widget always showing 0:00 under certain conditions ([#79941](#))

Release History

Version	Build date
7.27.2.23 (this version)	November 29, 2024
7.27.2.0	March 11, 2024
7.26.2.137	March 14, 2023
7.26.2.128	January 12, 2023
7.26.2.109	November 4, 2022
7.26.2.95	August 2, 2022
7.26.2.89	June 29, 2022
7.26.2.79	May 6, 2022
7.26.2.56	February 28, 2022
7.26.2.38	November 15, 2021
7.26.2.30	October 15, 2021



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Please contact our Technical Support team if you have any questions or issues.

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i3 Technical Support and Services

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241219-SW-01

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