



Re: PAC Converter v3.7.2.160 Release Notice

To all of our customers and partners,

This bulletin is the official notice of PAC Converter v3.7.2.160 release. The software installation package is now available for download from the i3 website: https://i3international.com/support/download

New features:

- Support i3mediaserver upgrade from i3Host (#78681, #77502)
PAC Converter now installs the newest i3mediaserver (i3streamingservice) into C:\i3Pro Server\PACDMConverter\i3VideoStreaming folder from the URL provided by i3Host.
i3mediaserver uninstalls automatically together with PAC Converter and starts/stops when PAC Converter starts/stops.
- Support Velocity Timer Curbside, Pre-menu, Pickup channels and Service time reports (#76660, #76687, #76949)

Support Ai areas for Curbside Pickup calculations.

Table with 4 columns: Curbside, Drive Thru Parked Cars, 00:30, None. Includes rows for Pre-menu (danger zone) and Sidedoor.

Support multiple Pre-menu and Pre-menu time areas for Pre-menu (danger zone) report.

Table with 2 columns: Pre-menu (danger zone), Pre menu: Mobile Thru. Includes rows for Sidedoor and Video/Channel mapping.

Support LPR menu and LPR pickup channels for service time calculation.

Table with 4 columns: LPR menu, LPR pickup, Upsell item (register), VT Dashboard Goals. Includes rows for Menu 1 and Greeting 1.



All (18) Data compared to last week

Drive off	Lane total time	Pre-menu time	PAU window	Approach time	Pre-menu	Total # cars	Loyal customers	Departure rate	Curbside pickup time
19	03:59	00:13	01:03	00:20	727	723	336	89	04:46
+8 (+ 73%)	-00:53 (- 18%)	+00:01 (+ 8%)	-00:13 (- 17%)	+00:02 (+ 11%)	+32 (+ 5%)	-19 (- 3%)	-5 (- 1%)	+2 (+ 2%)	+00:30 (+ 12%)
19	03:39	00:16	01:01	00:17	741	752	343	81	04:34
-14 (- 42%)	-01:05 (- 23%)	-00:01 (- 6%)	-00:07 (- 10%)	-00:03 (- 15%)	+10 (+ 1%)	-21 (- 3%)	-20 (- 6%)	-2 (+ 2%)	-00:11 (- 4%)
25	03:48	00:17	00:58	00:20	802	833	411	73	04:26
-7 (+ 22%)	-00:43 (- 16%)	-00:01 (- 6%)	+00:01 (+ 2%)	-	-20 (- 2%)	-38 (- 4%)	-10 (- 2%)	+3 (+ 4%)	+00:28 (+ 12%)
26	04:05	00:16	01:02	00:23	836	864	387	70	04:27
-6 (+ 19%)	-00:22 (- 8%)	-00:03 (- 16%)	-00:02 (- 3%)	+00:04 (+ 21%)	+70 (+ 9%)	+44 (+ 5%)	+29 (+ 8%)	-4 (- 5%)	-00:13 (- 5%)
43	04:59	00:20	01:04	00:19	878	929	419	69	05:06
-3 (+ 7%)	+00:23 (+ 8%)	+00:02 (+ 11%)	+00:05 (+ 8%)	-00:01 (- 5%)	-76 (- 8%)	-47 (- 5%)	+14 (+ 3%)	+3 (+ 5%)	+00:45 (+ 17%)
53	06:00	00:22	01:06	00:18	876	862	323	75	04:17
+7 (+ 15%)	+00:41 (+ 13%)	-00:01 (- 4%)	-00:01 (- 1%)	-00:08 (- 31%)	-9 (- 1%)	-54 (- 6%)	-45 (- 12%)	+9 (+ 14%)	-01:06 (- 20%)
0	00:40	00:07	00:04	00:02	12	3	3	1,200	13:43
-	-00:07 (- 15%)	-00:01 (- 13%)	-00:04 (- 50%)	-	-1 (- 8%)	-3 (- 50%)	-2 (- 40%)	-1,200 (+ 50%)	+11:04 (+ 418%)
8	03:42	00:11	01:00	00:17	645	505	219	85	03:45
-11 (+ 58%)	-00:17 (- 7%)	-00:02 (- 15%)	-00:03 (- 5%)	-00:03 (- 15%)	-82 (- 11%)	-218 (- 30%)	-117 (- 35%)	-4 (- 4%)	-01:01 (- 21%)
30	04:33	00:17	01:05	00:17	797	795	375	76	04:02
+11 (+ 58%)	+00:54 (+ 25%)	+00:01 (+ 6%)	+00:04 (+ 7%)	-	+56 (+ 8%)	+43 (+ 6%)	+32 (+ 9%)	-5 (- 6%)	-00:32 (- 12%)
29	04:25	00:16	00:59	00:19	776	826	414	74	03:55
+4 (+ 16%)	+00:37 (+ 16%)	-00:01 (- 6%)	+00:01 (+ 2%)	-00:01 (- 5%)	-26 (- 3%)	-7 (- 1%)	+3 (+ 1%)	+1 (+ 1%)	-00:31 (- 12%)

Fixed issues:

- Memory leaks after prolonged continuous operation fixed ([#75659](#))
- i3Host sub-stream MP4 backup issue fixed ([#76682](#))

About version: 3.7

Build: November 14, 2024 - 3.7.2.160 32-bit/64-bit

Release History

Version	Release Type	Build date
3.7.2.160 (this version)	Production	November 14, 2024
3.7.2.139	Production	June 28, 2024
3.7.2.134	Interim	May 30, 2024
3.7.2.129	Production	April 5, 2024
3.7.2.99	Interim	February 2, 2024
3.7.2.80	Production	December 7, 2023
3.7.2.75	Production	November 13, 2023
3.7.2.67	Interim	November 1, 2023
3.7.2.45	Interim	September 27, 2023
3.7.2.18	Interim	July 26, 2023
3.7.2.0	Interim	May 12, 2023

Please contact technical support if you have any questions or issues.

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