



October 4, 2024

**Re: Windows 10 IoT LTSC 2019 life cycle**

To all of our customers and partners;

As Microsoft support for Windows 10 Home and Pro editions ends on October 14, 2025, i3 would like to reassure our customers and partners that the Windows OS version used in our production line will continue to be supported by Microsoft until January 9, 2029.

For more details, please refer to the following link:

- Windows 10 IoT Enterprise LTSC 2019

<https://learn.microsoft.com/en-us/lifecycle/products/windows-10-iot-enterprise-ltsc-2019>

The stability and versatility of our servers remain our top priority.

Microsoft released Windows 11 IoT LTSC 2024 on October 1, 2024.

We will continue using Windows 10 IoT LTSC 2019 while we assess the new Windows 11 IoT OS for stability and compatibility with our legacy equipment.

***i3 SRX-Pro Media Servers***

Model	Windows OS version	Extended Support End Date
U16	Windows IoT Enterprise LTSC 2019	January 9, 2029
U20		
UR-series : UR5, URX, UR5-Ai, URX-Ai		
U30, U3i		

With any pricing questions, kindly contact our Customer Care department at 1.866.840.0004.

Please contact technical support if you have any questions or issues.

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