July 12, 2024

Re: PAC Converter v3.7.2.139 Release Notice

To all of our customers and partners,

This bulletin is the official notice of **PAC Converter v3.7.2.139** release.

The software installation package is now available for download from the i3 website:
https://i3international.com/support/download

New features:
- Support Customer Overflow logic under Customer Engagement feature (currently in testing). (#74038)
  Support UIO8v2 Relay trigger, IP Speaker message and CMS report when the total number of customers exceeds the set threshold for 10 seconds or longer. Record employee ID into the DB.

Improvements:
- i3Host integration improvement: support SFTP and i3Host Server backup locations in addition to AWS. (#71695)
- Improve low network bandwidth performance for video streaming, which may cause video streaming to freeze (#71951, #72838)
- Change cmsclient log location for consistency (#65107)
- Include i3mediaserver 20240528

Fixed issues:
- Unexpected Ai-VA alert data loss due to CMS domain restart (#73832)

About version: 3.7
Build: June 28, 2024 - 3.7.2.139 32-bit/64-bit
i3mediaserver version: 20240528

Release History

Version	Release Type	Build date
3.7.2.139 (this version)	**Production**	**June 28, 2024**
3.7.2.134	Interim	May 30, 2024
3.7.2.129	Production	April 5, 2024
3.7.2.99	Interim	February 2, 2024
3.7.2.80	Production	December 7, 2023
3.7.2.75	Production	November 13, 2023
3.7.2.67	Interim	November 1, 2023
3.7.2.45	Interim	September 27, 2023
3.7.2.18	Interim	July 26, 2023
3.7.2.0	Interim	May 12, 2023

Please contact technical support if you have any questions or issues.
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