



Re: Remote (WAN) connection ports for i3 applications

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To all of our customers and partners;

Please refer to the table below for a complete list of ports used by i3 solutions.

| Port # (TCP) | Source i3 Application "Client" Outbound flow of traffic | Destination i3 Application "Server" Inbound flow of traffic | Notes / Function |
|--------------|--|---|--|
| 443 | i3Host Web Client | i3Host Server | i3Host Web Client connection and the retrieval of company info, such as a thumbnail, logo, image, etc. |
| 443 9590 | SRX-Pro Server Video Pilot Client i3Ai Server CMS Server Alert Center CMS Mobile i3Host Web Client | i3Host Authentication Server | i3Host authentication for the listed i3 applications. Note: i3Host account is required for Cloud Storage support. |
| 443 | SRX-Pro Server (NVR) | i3Ai Cloud | Optional. i3Ai Cloud connection |
| 443 | SRX-Pro Server (NVR) Video Pilot Client CMS Server Pacconverter | AWS | Optional. Video streaming and retrieval via AWS (Kinesis) or from AWS Storage |
| 443 | SRX-Pro Server (NVR) Video Pilot Client CMS Mobile App Alert Centre | CMS Server | Remote Login, Remote Video |
| 443 | SRX-Pro Server (NVR) | i3's HLS (VOD) server s1.i3international.com | Optional. CMS video streaming using i3's HLS/Video-on-Demand method. |
| 7500 | PACDM Remote | PACDM Server (NVR) | Optional. PACDM Database Download |
| 7575 | PACDM Remote | PACDM Server (NVR) | Optional. PACDM Remote Schedule Download Database file from PACDM Server |
| 8008 | FRDB Management | FRDB Service (NVR) | Optional. http port for remote connection |
| 11109 | Video Pilot Client | SRX-Pro Server (NVR) | Optional. 2-way Audio |
| 13225 | SRX-Pro Mobile App | SRX-Pro Server (NVR) | Mobile Remote Login |
| 13226 | SRX-Pro Mobile App | SRX-Pro Server (NVR) | Mobile Remote Video |
| 17220 | SRX-Pro Web Setup | SRX-Pro Server (NVR) | Optional. SRX-Pro Server Web Setup |
| 17221 | Video Pilot Client | SRX-Pro Server (NVR) | Main Login/Control Port |



| Port # (TCP) | Source i3 Application "Client" Outbound flow of traffic | Destination i3 Application "Server" Inbound flow of traffic | Notes / Function |
|--------------|--|--|---|
| 17222 | Video Pilot Client | SRX-Pro Server up to v7 (NVR) | Main Video Port (Live & Search) |
| 17217 | Video Pilot Client | SRX-Pro Server v10 & up | Main Video Port (Search & Backup) |
| 17236 | SRX-Pro Server (NVR) | i3Ai Server (NVR) | Optional. i3Ai Web setup and SRX-Pro connection with i3Ai server. |
| 19900 | SRX-Pro Server (NVR) | i3 Relay (relay1.i3international.com) | Optional. Relay connection for Video Pilot Client thick client to avoid forwarding of multiple ports on the NVR. |
| 20223 | SRX-Pro Server (NVR) | IP Speaker Service | Optional. Control port |
| 48021 | Video Pilot Client | SRX-Pro Server up to v7 (NVR) | Optional. Backup port |

Please contact technical support if you have any questions or issues.

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