



November 21, 2023

Re: Full License Transfer

To all of our customers and partners;

As part of our effort to support our long-term customers, i3 continues to offer a **one-time** flat-rate Full License Transfer service for i3 out-of-warranty Server owners with the manufacture date of no greater than **5 years**, and non-i3 Server owners who first purchased the original license no more than **5 years** ago.

i3 Part Number: **FL-TF**

To check your unit's manufacture date, please refer to [i3 Server Manufacture Dates and Life Cycle](#) list.

Important: Please note that this bulletin applies to the transfer of i3 software licenses only. The Microsoft Windows license is non-transferrable and must be re-purchased.

What is the purpose of FL-TF?

- To allow eligible users to continue using their purchased i3 software licenses with a different (replacement) Server.

Who can purchase FL-TF?

- Non-i3 Server owners who bought the original license within the last 5 years and whose units are damaged beyond repair or need major repairs (e.g. Motherboard replacement).
- Owners of i3 Servers that are out of warranty and with the manufacture date of no greater than **5 years**.

Under-warranty i3 Servers

- Owners of i3 Servers that are still under warranty do not need to purchase FL-TF. Call i3 Technical Support for RMA service instead.

Restrictions:

- FL-TF can be purchased only **once** for the eligible server in the 5-year eligibility period.
- FL-TF does not apply to i3 units with the manufacture date of greater than 5 years.
- FL-TF does not apply to the non-i3 units with the original licenses date of purchase greater than 5 years.
- FL-TF does not apply to SRX-Pro Lite units (U10-L/U10-LA; U12-L/U12-LA; U16-L/U16-LA)
- For non-i3 Server owners, the date of purchase is the date of the original license purchase.
- Any additional licenses purchased for the same unit at a later date will follow the purchase date of the initial license.

Please contact your Regional Sales Manager for pricing information.

With any pricing questions, kindly contact our Customer Care department at 1.866.840.0004.

Please contact technical support if you have any questions or issues.

Email: support@i3international.com

Tel.: 1.877.877.7241

i3 International Inc.