



November 23, 2023

Re: PAC Converter v3.7.2.75 Release Notice

To all of our customers and partners,

This bulletin is the official notice of **PAC Converter v3.7.2.75** release.

The software installation package is now available for download from the i3 website:
<https://i3international.com/support/download>

New features:

- Integrate backup *.dll from VPC. (v3.7.2.0, [#58496](#))
 - a. Support h.265 codec
 - b. Support text overlay size auto-adjustment based on the resolution.
 - c. Support embedded text color change.
 - d. Support backup from SRX-Pro v10 (pending release).
- Support video/snapshot backup via email (OTP-protected) in CMS Web (v3.7.2.67, [#65182](#))

Improvements:

- i3 mediaserver: Support frequent AWS access and secret key changes for SOC2 compliancy (v3.7.2.18, [#64259](#))

Fixed issues:

- Missing CMSAgreement.xml causes PAC Converter to continuously restart (v3.7.2.0, [#59489](#))
- i3 mediaserver: Occasional restart needed for video streaming (v3.7.2.0, [#59627](#), [#62443](#))
- i3 mediaserver: Optimization to prevent intermittent streaming interruptions due to continuous timeline switching ([#61120](#))
- VSC: Intermittent missing timeline when connecting to SRX-Pro v10 (pending release) (v3.7.2.0, [#57151](#))
- VSC: Corrected error message when unable to stream due to unsupported h.265. (v3.7.2.18, [#60018](#))
- VSC Search: Unable to display video after moving timeline tracker several times. Only SRX-Pro v10 impacted (pending release). (v3.7.2.0, [#59562](#))
- VSC Backup: Unable to backup due to port setting Cannot backup video on jackhome and prov8 (v3.7.2.0, [#62314](#))
- Unable to restart i3mediaserver.exe when restarting PAC Converter from CMS Web (v3.7.2.18, [#62744](#))
- Enable log backup and set to log recycling to every 30 days (v3.7.2.45, [#65476](#))
- Cannot upgrade 7.1 and 7.2 to 7.3.2.XX (v3.7.2.45, [#63878](#))
- Various fixes ([#59627](#), [#61242](#), [#63052](#), [#63941](#), [#65603](#), [#65958](#), [#66492](#), [#67133](#), [#67237](#))

About version: 3.7

Build: November 13, 2023 - 3.7.2.75, 64-bit
i3mediaserver version: 20231113



Release History

Version	Release Type	Build date
3.7.2.75 (this version)	Production	November 13, 2023
3.7.2.67	Interim	November 1, 2023
3.7.2.45	Interim	September 27, 2023
3.7.2.18	Interim	July 26, 2023
3.7.2.0	Interim	May 12, 2023

Please contact technical support if you have any questions or issues.

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