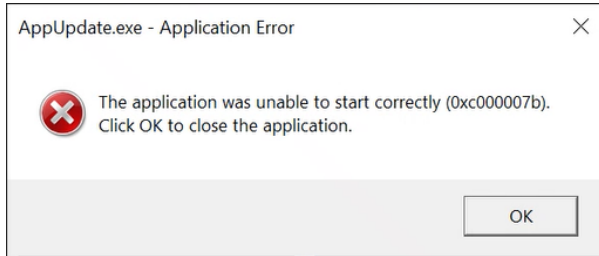


Re: Video Pilot Client AppUpdate.exe Application Error

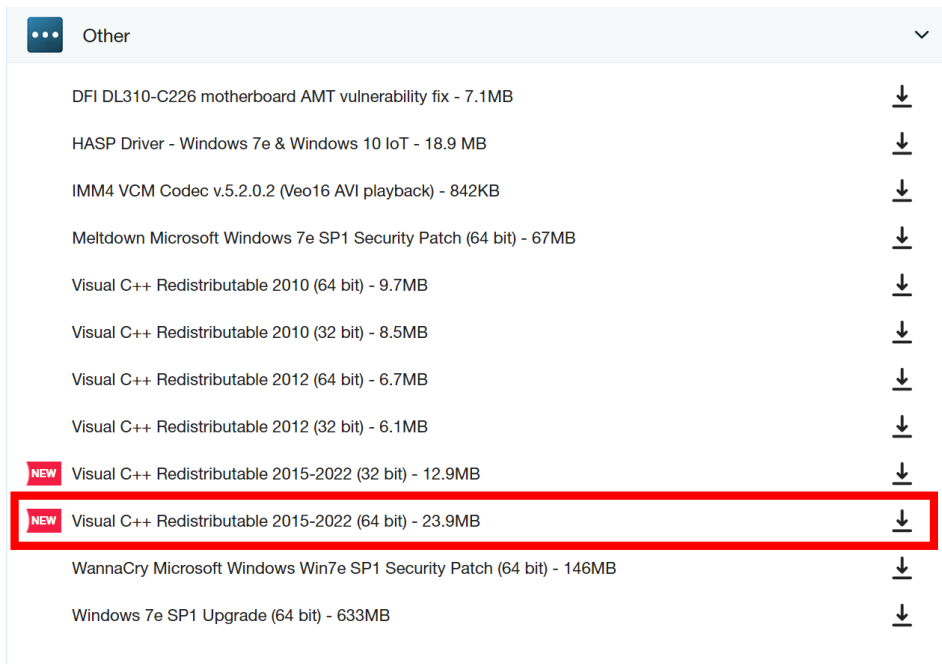
To all of our customers and partners;

Due to recent Microsoft updates, some VPC users may be unable to successfully launch Video Pilot Client application after the update and may experience an AppUpdate.exe Application Error.



To resolve this issue, please download and install Visual C++ Redistributable 2015-2022 package from our website: <https://i3international.com/download> (Other)

Or directly from Microsoft: <https://learn.microsoft.com/en-us/cpp/windows/latest-supported-vc-redist>



Please contact technical support if you have any questions or issues.

Email: support@i3international.com

Tel.: 1.877.877.7241