



August 16, 2021

Re: PAC Converter v3.6.2.0 Release Notice

To all of our customers and partners.

This bulletin is the official notice of **PAC Converter v3.6.2.0** release.
Released in conjunction with **PACDM v7.26.2.0**.

The software installation package is now available for download from the i3 website:
<https://i3international.com/support/download>

New features:

- Customizable Dayparts Public View Monitor (PVM) board. Used in conjunction with i3Ai technology, esp. Traffic & Dwell tracking (#38387).
- Support i3Ai v7.2 (pending release) (#38662)

Improvements:

- Update Copyright Info on the About form (#41031)
- Integrate i3mediaserver 20210802 to improve video streaming on CMS Web
- Integrate i3mediaserver 20210715 – WebRTC to increase the maximum number of streams to 64 (#41356)
- Increase the timer between PAC Converter and i3mediaserver from 15s to 30s to improve synchronization with AWS (#41355)

Fixed issues:

- Resolve the POS data conversion stoppage in cases of corrupted file. When corrupted mdb file is detected, auto-compact and re-try until the end of the day. Compacting of the older files will be attempted a maximum of 5 times, after which the file will be ignored (#41757)
- Two separate NVRs being identified by CMS Web with the same ID in the database (#40172)
- PAC Converter re-starts even after PAC Converter service has been stopped through Task Manager when SRX-Pro is disconnected from CMS. (#41078)
- Resolve the unconverted/missed end-of-the-day transaction issue. (#23821)
- Resolve the limited stream issue when switching between 2 NVRs in Video Streaming Service (VSC) (#41151)
- Manage WebRTC signal channels in i3mediaserver (re-use old signal channel for video streaming) (#40233)
- Fix the main/sub stream switching issue in Video Streaming on the CMS Web (#41189)

About version:

PAC Converter 3.6.2.0
Build: August 2, 2021



Release History:

PAC Converter v3.5.2.17. May 31, 2021

Fixes:

- Fix i3Ai Data DST timestamp issue when saving to the CMS Web (#36577)
- Resolve High CPU issue on select domains (#37236, #38325, #40218)
- Resolve SRX-Pro 3.3 connectivity issue (#37932)
- Auto-delete HLS stream on the server immediately after connection is ended (disconnect/close/exit) (#38133)
- Fix the main/sub stream switching issue in Video Streaming on the CMS Web (#36428)
- Ensure i3mediaserver service is removed from the service list during PAC Converter uninstallation process (#37564)
- Stop sending PVM forecast requests where no PVM setup exists on the NVR (#37737)
- Fix Ai standalone connection to CMS Web issue for cases where no channels have been added to i3Ai (yet) (#38162)
- Fix PAC Converter connection issue post auto-update for NVRs that have been running for 25 days without a restart. (#40026)
- Activate Converter auto-restart under certain conditions to prevent Converter stoppages (#38575)
- Release memory immediately after PAC Converter restart to prevent High CPU issues (#40102)

Please contact CMS support if you have any questions or issues.

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