

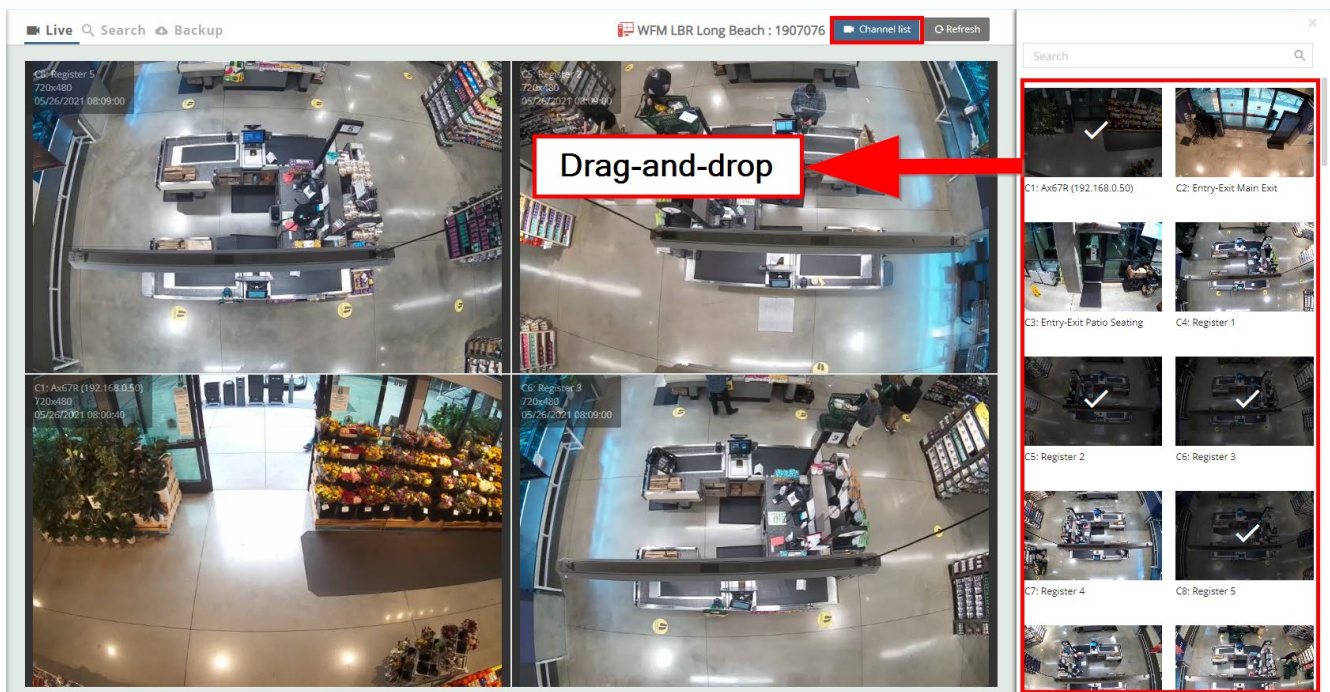
Re: CMS Web v5.10.2.51 Release Notice

To all of our customers and partners;

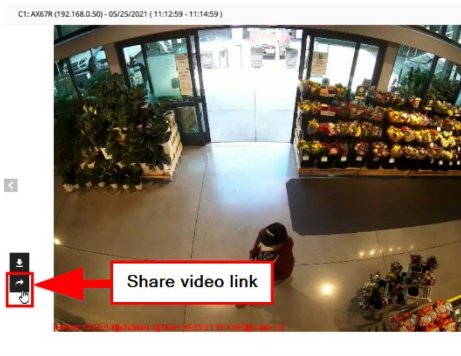
This bulletin is the official notice of the **CMS Web v5.10.2.51** release. Released in conjunction with **CMS iOS/Android v2.5.2.X**.

New Features:

- Support .NET framework 4.8 (#37079)
- Video Streaming: Play back up to 4 channels simultaneously in Live mode. (#22022)



- Video Backup: Create a shareable video link to select *.mp4 backup clips. (#20123)
 - Shareable link to the video clip can be sent via email or IM to anyone without CMS account.
 - Any data usage from video playback is charged back to the CMS account owner who generated the link.
 - Expiry date can be set for each shareable link.
 - Video clip Download can be enabled or disabled for each clip.



SHARE LINK Control link access permissions, expiry date, download privileges

Share file: Incident458_CH1_20210525_[181259_181259].mp4 Settings

File size: 6.42 MB

** You will be charged if shared users view/download video from the link.*

olga@i3international.com; oskelly@i3international.com Enter email addresses, separated by comma or semi-colon

Incident #458 Enter notes (optional)

Shared users list (2)

	olga olga@i3international.com	06/25/2021		
	oskelly oskelly@i3international.com	06/25/2021		

✓ Shared link
<https://i3care.i3international.com/wholefoods/cmsweb/#/public/video?id=2bea...> 06/25/2021

Click "Share" to send the video link to the entered recipients

Copy link Click "Copy link" to copy the link and share via email or IM. Close Share

- Support new push notification method for iOS notifications (#36664)
- Business Insights: Add user permission control for each report type (#32688)
- Health Monitoring: Add site list export function. Export the complete list of all sites into an Excel file. (#31552)
- Configuration: Social Distancing Alert option added. Configure the social distancing settings: group of people, time in contact. Apply the settings to selected sites, as required. (#31489)

Enable

The setting will be applied to email and mobile notification.

WFM BHL Orlando, FL

Group of people

Time in contact (min)

Save Apply setting to

Dismiss All Export

Site list Alert sites

Export To Excel

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CANADA

i3 International Inc.

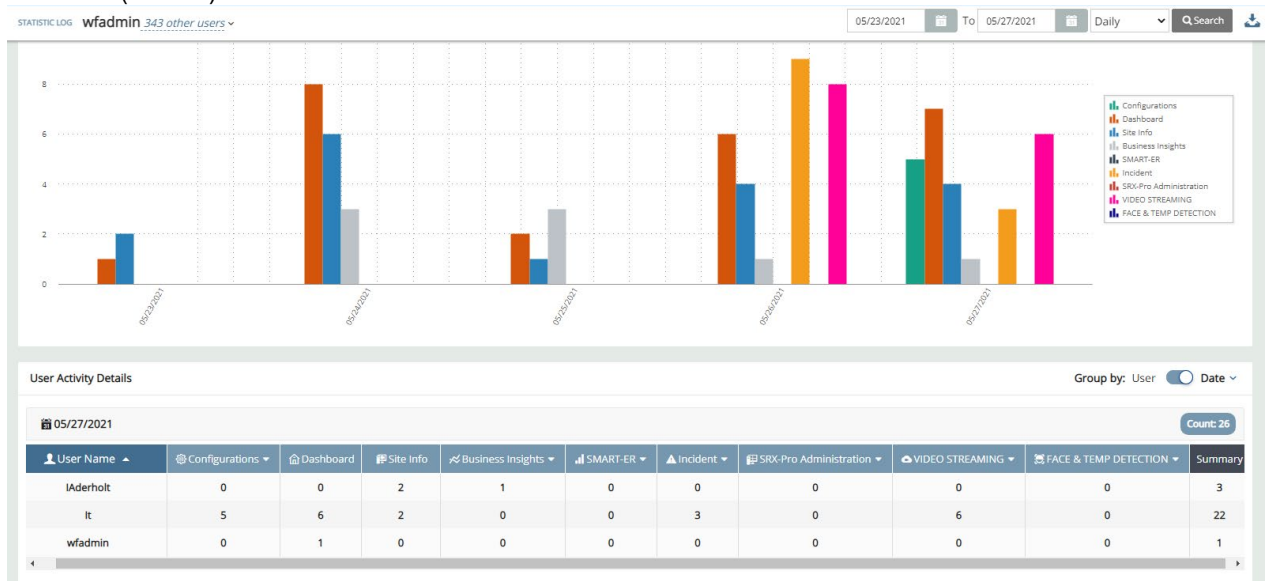
780 Birchmount Rd, Unit 16
 Toronto, Ontario
 M1K 5H4, Canada

USA

i3 America (Nevada) Inc.

4001 Cobb International Boulevard,
 Kennesaw, GA 30152

- Configuration: Add Statistic Log under Users Administration tab. Record user activity by date and CMS module. (#30704)



- i3Ai Cloud integration (pending release): Allow i3Ai Cloud to connect and get site list from CMS Web; record the i3Ai Cloud data into the CMS Web database. (#34632)
- i3Host integration (pending release): Launch CMS Web from i3Host (#35387)
- Email alert: Attach the Excel file with the site alert information, in addition to providing the same information in the body of the email. (#35877)
- Email alert: Save the alert original date (i/o resetting the alert time on SRX-Pro restart); the site with the oldest alert can now be shown at the top of the email report. Added "30+ Days", "60+ Days", "90+ Days" columns to the report.

Site Name	ServerID	Alert	Details	Date/Time	30+ Days	60+ Days	90+ Days	Hyperlink
		Video loss	Ax51 (192.168.2.22:1025), Ax77DC (192.168.3.207)	Sep 24, 2020 14:35:52			X	No image

- New T-Log integrations.

Improvements:

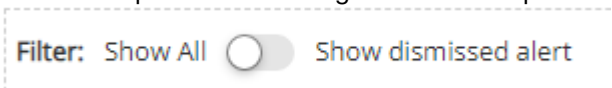
- Ensure that the End User is shown the License Agreement dialog on first login, even if the system was pre-configured by the CMS technician/administrator (#36136)
- Updated License Agreement (March 10, 2021) (#36883)
- Business Insights – Report Menu: Expand only the group housing the currently selected report. Keep the remaining report groups collapsed. E.g. Social Distancing Report is displayed, Social Distancing report group is expanded, the rest of the groups are collapsed. (#34753)

Performance Insight	Safety Insight
Traffic	Social Distancing
Wait Time	Social Distancing Report
Business KPI	Occupancy Alert System

- Business Insights: Re-locate “Day At A Glance” and “Week At A Glance” under “Traffic” report group (#34752)



- Health Pass: Update questionnaire list in line with new Health Canada rules. (#35588)
- Health Pass: Update the wording of the message shown after the successful QR questionnaire completion to “Please follow your company’s security/administrative protocol”. (#35554)
- Health Monitoring: Remove “dropped partition” alert from the Health Monitoring after the partition has been restored (#36054)
- Site Info: Update the wording on the Filter option to “Show dismissed alerts” (#37239)



- Social Distancing: Move Social Distancing calculation to a separate service for stability and improved performance (#34512)
- Configuration: Allow assigning individual users to user groups (#20920)
- Traffic count export to FTP: In the incidence of FTP upload failure, continue attempting the FTP upload until it is successfully completed (#35818)
- Traffic count export to FTP: After successful traffic count data export, automatically create a backup copy. (#35819)

Fixed issues:

- CMS Web Service: Traffic export doesn’t work after upgrading with default config (#35310)
- Health Monitoring: Improve NVR offline alert accuracy (#35541)
- User management: Reduce the amount of time it takes to save the data when adding/editing users, especially on domains with a large number of user accounts (#35742)
- Face & Temp Detection: Ensure the correct data switching between F° and C° temperature formats (#35840)
- Smart-ER Adhoc: Report with Refund/Void AND Total=0 ignores the “AND” condition. Fixed the issue by combining the report criteria correctly. (#36933)
- Video Streaming: Unable to switch between main and sub streams on specific sites. The fix was applied to PAC Converter (#36428)
- Site List: Site list not correctly updated after moving a site from one region to another (#34982)
- Site Info: Site Tree channel list and SRX-Pro channel list mis-match after Channel index changes on SRX-Pro (#36470)
- Adhoc: Two identical Adhoc reports produce different results depending on the order conditions have been added in (#36223)
- Video Streaming: Auto-delete HLS stream on the server immediately after connection is ended (disconnect/close/exit). The fix was applied to PAC Converter. (#38133)
- Video Streaming: Remove the Backup function availability’s dependence on PAC Converter version. Backup availability is now dependent on user access level only (#38459)
- Email: Resolve multiple email failure logs issue (#35355)
- Email: Resolve ongoing video loss alerts for previously-deleted channel (#35859)
- Resolve the issue of incorrect PAC Converter version being saved to the database (#38461)



- Ensure CMS DB updates the [TotalDiskSize], [FreeDiskSize], [RecordingDay] columns correctly after partition loss. (#35599)
- Resolve API crashing issue on Pro to CMS config conversion and standalone Ai data to CMS conversion (#36144)
- Resolve High CPU issue on select domains (#37082, #37084, #38100, #37702)
- Resolve High CPU issue due to continuous Door Count forecast requests even when no PVM is present. (#37840)

About version:

CMS Web 5.10.2.51

Build: May 7, 2020

Please contact CMS support if you have any questions or issues.

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