



April 1, 2021

**Re: Alert Center v5.10.2.0 Release Notice**

To all of our customers and partners;

This bulletin is the official notice of the **Alert Center v5.10.2.0** release.

Alert Center is i3 International’s real-time alert monitoring software. Receive actionable notifications concerning NVR health status, sensor, and analytical alarms such as social distancing and temperature alerts from all locations under live surveillance.

**Alert Centre v5.10.2.0 Improvements include:**

**New Features:**

- Support temperature alerts from Ax19 (#30894)
- Support Social Distancing alerts (#31489)
- Support .NET framework 4.8 to improve security for data in transit and to use TLS 1.2 (#37079)
- Support log record on CMS Web (#35861)

**Fixes:**

- Missing text in the “Video recycling began” alert (#34879)
- Crash after clicking on About immediately after installation (#37547)
- AC folder permissions not granted when running AC with non-admin privileges (#37549)
- “Check for updates” disabled until further notice (#37551)
- Incorrect file name shown during Alert Center installing with UAC turned on (#37550)
- Application not auto-launching after installation (#37548)

**About version:**

Alert Center 5.10

Build: April 1, 2021 – **5.10.2.0**, 32-bit

Please contact CMS support if you have any questions or issues.

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