



Re: SRX-Pro Service v7.1.2.128 Release Notice

February 12, 2021

To all of our customers and partners;

This bulletin is the official notice of the SRX-Pro Service (Pro Setup) **v7.1.2.128** release. Released in conjunction with **VPC v7.1.2.128**.

The new software installation package is now available for download from the i3 website: <http://i3international.com/support/download>.

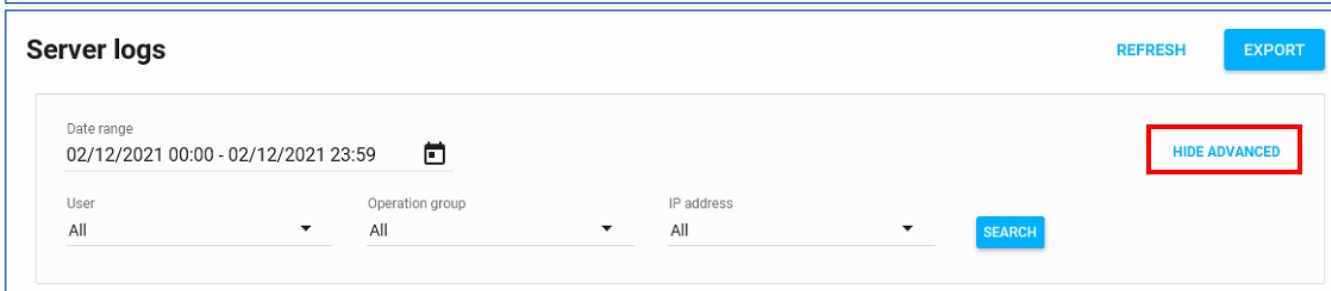
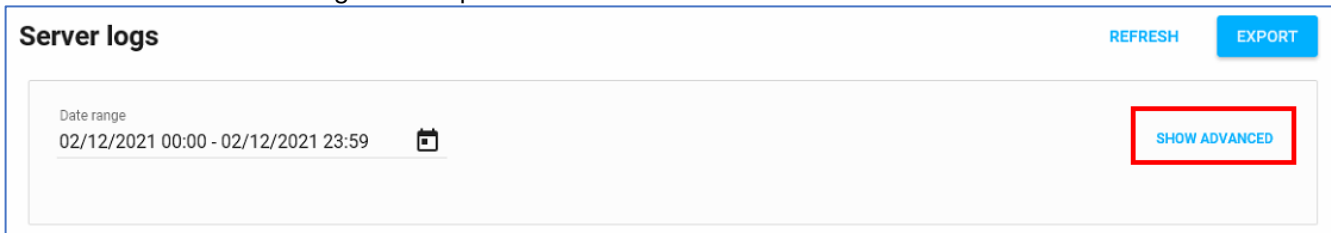
This software version is going to be used in Production as a standard default software version for all standard NVR starting **Tuesday, February 16, 2021**. To continue receiving your NVRs with SRX-Pro v6 or an earlier version of SRX-Pro v7, please speak to your RSM to arrange for a “Special Routing” to be created for your NVRs.

Improvements:

- Server logs page improvements:
 - Auto-refresh the log list after changing the date range
 - 50 rows of logs per page



- Move the log search options into the Advanced sub-menu.



Fixed issues:

- Abnormal SRX-Pro service shutdown/crash may prevent VPC from connecting to the cameras. (#35787)
- Updated Vivotek GiPi adapter to fix the Connection Failure issue with multi-input Vivotek cameras (#32015)
- First i3Ai alert email after SRX-Pro Service restart includes a corrupt snapshot file. (#31853)



- Frame rate mismatch for Axis cameras between SRX-Pro and VPC.
- Synchronize camera name and NTP server list settings between SRX-Pro and i3CB when running on the same system. (#34159)
- Support Facial Recognition feature (pending release)

Limitations:

- English-language support only

SRX-Pro v7.1 Compatibility Table.

Note: For i3 application compatibility, refer to i3's [Software Compatibility Chart](#)

i3 Application / Device	Compatibility
SRX-Pro configuration	v.3.3.X.X to v.7.0.2.X
UIO8	UIO8 Firmware v2.3.0 to v2.3.6
CMS Web	CMS v5.9.2.44 or higher
PACDM	PACDM v7.23.2.8 or higher PAC Converter v3.2.2.10 or higher
VPC	VPC v7.1.2.49 or higher
i3Ai	i3Ai v7.1.2.15 or higher
ACT	Annexus Configuration Tool v1.7.2.6. or higher

About Version:

Version 7.1.2.128

Build Date: January 28, 2021

Please contact technical support if you have any questions or issues.

Email: support@i3international.com

Tel.: 1.877.877.7241

Live Chat: <http://i3chat.i3international.com/chat>

CONTACT US

www.i3international.com

Toll free: 1.866.840.0004

Tel: 416.261.2266

Fax: 416.759.7776

CANADA

i3 International Inc.

780 Birchmount Rd, Unit 16

Toronto, Ontario

M1K 5H4, Canada

USA

i3 America (Nevada) Inc.

4001 Cobb International Boulevard,

Kennesaw, GA 30152