



October 1, 2020

Re: CMS Mobile v2.3.2.45 Release Notice

To all of our customers and partners;

This bulletin is the official notice of the CMS Mobile app **v2.3.2.45** release, iOS and Android versions. Released in conjunction with **CMS Web v5.9.2.44**, **PACDM v7.23.2.8** and **PAC Converter v3.3.2.10**. The updated iOS app is now available for download from Apple App Store, Android App can be downloaded from Google Play store.

CMS Mobile app gives the users of i3’s Cloud Managed Services (CMS) users access to health monitoring, alarms, video streaming, exception reporting, occupancy alert monitor (now available on Android release).

CMS Mobile iOS

- App stability and performance improvements

CMS Mobile Android

New Features:

- Video Streaming support. View live or search video through CMS App. (Previously released in iOS app)
- **Occupancy Alert Monitor (OAM) support.** (Previously released in iOS app)
OAM tab for live monitoring of facility occupancy, estimated wait times and trends.
 - Depending on the current occupancy rate, the CMS Mobile OAM tab background color will change from green to orange to red (default colors). The capacity thresholds, labels, data trend time period, and the OAM tab/PVM monitor background colors can be customized in the PACDM application v.7.23.2.X or CMS Web v.5.9.2.X
 - Live team notifications are sent out for OAM events, such “Above XX% Capacity”, to all app users connected to the same location (Site). The capacity thresholds can be customized in the PACDM application v.7.23.2.X or CMS Web v.5.9.2.X
 - Each OAM event must be acknowledged by a team member (most appropriate response can be selected). Live team notification is sent out once an OAM event is acknowledged by a team member. The type of event (Caution or Warning) as well as the username of the team member are included in the notification.
- App stability and performance improvements

About Version:

Version 2.3.2.45

Build Date: September 4, 2020

With any pricing questions, kindly contact our Customer Care department at 1.866.840.0004.

Please contact technical support if you have any questions or issues.

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