



March 7, 2019

Re: Full License Transfer

To all of our customers and partners;

To stay competitive in the security industry and to continue offering our customers unparalleled service and innovation, i3 International now offers a flat-rate Full License Transfer service for the owners of out-of-warranty SRX-Pro units and non-i3 units that are 5 years old or newer.

Important: Please note that this bulletin applies to the transfer of i3 software licenses only. Microsoft Windows license is not transferrable and must be re-purchased.

Full License Transfer.

Flat Rate Full License Transfer is now offered to the i3 SRX-Pro Server software owners whose (non-i3) Server becomes irreparably damaged or requires major repairs (e.g. Motherboard replacement). In order to continue using their SRX-Pro Server software and their purchased i3 software licenses on a new replacement Server, the customers will be offered a flat-rate Full License Transfer (i3 Part Number **FL-TF**).

The owners of out-of-warranty i3 Servers (non-HASP licensing) will also have access to Full License Transfer. i3's Full License Transfer can be applied to units with the date of manufacture no greater than 5 years.

Full License Transfer is **not** required for i3 Server owners, whose i3 Server is still under original manufacturer warranty.

*Important: Please be advised that HASP licensing devices will no longer be supported by SRX-Pro v.6.0 and above. Starting SRX-Pro v.6.0, licensing **will be accomplished through software only. In order to continue using your HASP device, refrain from upgrading your SRX-Pro software to v.6.0.***

Note: Full License Transfer is not available to the owners of i3's hybrid Servers with Capture Cards (AD-4016, AD-3016, AD-2016). New Analog or IP licenses must be purchased for units with BNC (or DB25 to BNC) connections on the back of the units (as shown in the pictures on the right).

Please contact your Regional Sales Manager for pricing information.

With any pricing questions, kindly contact our Customer Care department at 1.866.840.0004.

Please contact technical support if you have any questions or issues.

Email: support@i3international.com

Tel.: 1.877.877.7241

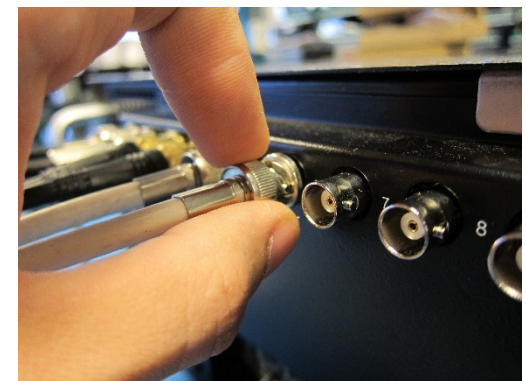
Live Chat: <http://i3chat.i3international.com/chat>

i3 International Inc.

Technical Support and Services



DB25 to BNC connections (Video In/Video Out). This unit type is not eligible for FL-TF.



BNC connections (Video In). This unit type is not eligible for FL-TF.

i3 INTERNATIONAL TECHNICAL BULLETIN

Technical Bulletin # 190307-SW-01

CONTACT

www.i3international.com
Toll free: 1.866.840.0004
Tel: 416.261.2266
Fax: 416.759.7776

CANADA

i3 International Inc.
780 Birchmount Rd,
Unit 16, Toronto, ON,
M1K 5H4

USA

i3 America (Nevada) Inc.
4450 Witmer Industrial
Estates, Unit 4, Niagara
Falls, NY 14305