



July 3, 2017

**Re: SRX-Pro Service/Remote v6.0 Release Notice**

To all of our customers and partners;

This bulletin is the official notice of the upcoming SRX-Pro Service, Console and Remote v6.0 release scheduled for July 31, 2017.

Once released, the software installation package will be available for download from the i3 website: <http://i3international.com/software-downloads> and will be installed on all NVR units built in the factory from July 31, 2017 onward.

**Special note:**

SRX-Pro v6.0 is **not backwards compatible**. You will have to install two versions of the SRX-Pro Remote (v.5.0 and v6.0) to connect to SRX-Pro Server v.5.0 and SRX-Pro Service v.6.0 respectively. VPC supports both SRX-Pro v.5.0 and v.6.0.

**V6.0 Features include:**

**Service mode:**

- SRX-Pro Server v.6.0 is now available as a Service. Running SRX-Pro Server as a service will substantially reduce the CPU load. Service mode also ensures that the SRX-Pro continues running after a system restart, even when NVR is part of the domain policy – the user does not need to log into Windows OS or into the domain. SRX-Pro Service Monitor is a utility application installed on the same NVR to monitor the status of the SRX-Pro Service and to stop/restart the service as needed. SRX-Pro Console is the accompanying application that allows the users to configure the SRX-Pro Service settings.

**OS:**

- Available in 64-bit version **only**. Because no 32-bit version package is available, legacy ADIO1616 I/O board (control card) will not be supported. Use WDT/WDT-22 I/O boards or UIO8 device instead.

**HASP support / Software License:**

- HASP (SPK key) is **not** supported. You must contact i3 Technical Support to convert your HASP license to the software license in order to continue using your licenses with the SRX-Pro service.

**Video Analytics:**

- New simplified Video Analytics settings tab merges the legacy VideoLogix and VisionCount tabs. All Video Analytics features are now licensed separately. Scheduled recording is available for all available Video Analytics trackers.

**Remote Client Software:**

- **SRX-Pro Console:** Installed on the same NVR running SRX-Pro Service.
- **SRX-Pro Remote:** v.6.0 supports only SRX-Pro Service v.6.0 and above. V.5.0 supports SRX-Pro Server v.5.0 and below. No backwards compatibility.
- **Video Pilot Client:** Supports both SRX-Pro Server v.5.0 and SRX-Pro Service v.6.0



**Cloud Managed Systems:**

- Compatible with CMS 5.3.2.0 (pending release)

**PACDM™:**

- Compatible with CMS v7.19

**Software Improvements:**

- Edge motion detection. Enable to use intelligent motion detection engine of certain i3 cameras and to save CPU power.  
*Note: This feature is available with the following i3 camera models: Ax47/67, Ax45/65, Ax63C, Ax61/62, Ax73 and Ax75 with the firmware versions: 43-95 and 17-17.*
- “Space saver” continuous recording, similar to the legacy Emergency Frame Rate recording. Enable to record i-Frames *only* when no VA, Motion or Sensor activity is detected. All frames will be recorded only during VA/Motion/Sensor activity.
- Storage length setting for a single or a group of channels. Use when longer video retention is required for select channels.
- Server Auto Update feature for qualified Servers. Use i3’s Auto Update server or host the update package on your own secure server.  
*Note: SRX-Pro license must support software upgrades in order to use Auto Update feature.*
- Main stream only, Sub stream only and Main+sub stream recording.
- Improved backup wizard.
- Supports \*.mp4 video format backup (in addition to legacy i3 encrypted and AVI). \*.mp4 video format includes both video and audio data.
- Supports watermark feature with \*.mp4 and \*.AVI video formats
- Supports Sub stream backup for \*.AVI backup format.
- Supports font size adjustment for the embedded text in the \*.AVI backup.

**Important Notes:**

1. Web OCX is not supported on SRX-Pro Service v6.0. This means that video.exe integrations will not work with this SRX-Pro version. SRX-Pro Web is not supported with SRX-Pro Service v.6.0.
2. SRX-Pro Service v6.0 requires .NET v4.0.
3. SRX-Pro Service v.6.0 **MUST** be installed on a 64-bit OS machine.
4. **Not** backwards-compatible with configuration files from earlier versions of the SRX-Pro Server (v.5.0 and below).
5. PACDM 7.19 **must** be used with 64-bit SRX-Pro Service v6.0.
6. SRX-Pro Service will automatically install Microsoft Access Database Engine 2010 Redistributable to support writing VA data to IOPC database.  
Do **not** run Microsoft Office 2010/2016 on the SRX-Pro machine; otherwise SRX-Pro Service may **not** insert VA data into IOPC database.

With any pricing questions, kindly contact our Customer Care department at 1.866.840.0004.  
Thank you very much for your attention and cooperation.

Please contact Technical Support if you have any technical questions or issues.

Email: [support@i3international.com](mailto:support@i3international.com)

Tel.: 1.877.877.7241

Live Chat: <http://i3chat.i3international.com/chat>

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