

July 9, 2015

Re: Locating SRX-Pro Server Connection Credentials

To all of our customers and partners;

Instructions below will demonstrate how to locate SRX-Pro Server credentials necessary for remote connection: via VPC, SRX-Pro Remote, i3 Web Remote, i3 Mobile Remote app or API/SDK.

IMPORTANT:

Before you can connect to the SRX-Pro Server remotely, please ensure that all SRX-Pro Server ports have been forwarded.

Default Ports that must be forwarded:

Main Control Port: **17221 (Used by VPC, SRX-Pro Remote, API/SDK, CMS)**

Search-Live Port: **17222**

Backup Ports: **48021-48025**

Mobile Communication Main Port: **13225 (Used by i3 Mobile Remote – Android, Blackberry, iOS and i3DM)**

Mobile Communication Video Port: **13226**

The following information is required when connecting to the SRX-Pro Server over the network:

1. Server ID
2. User Name/User Password
3. Communication Port
4. Server IPv4 IP Address

Locating Server ID.

1. In your SRX-Pro Server, click the **Login** button.



2. Enter you login/password. Default administrator login/password: **i3admin / i3admin**

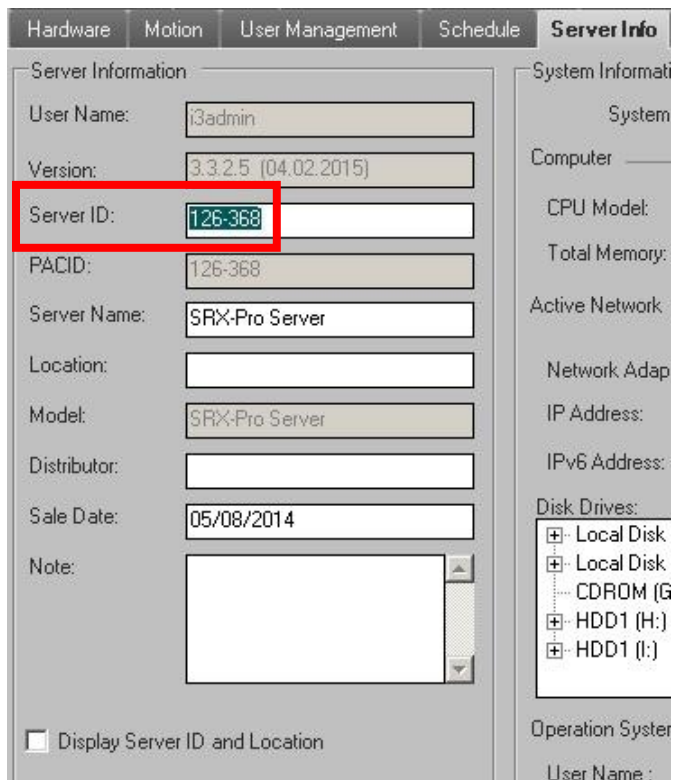


A screenshot of a login dialog box. The title is 'Please enter user name and password'. It contains two input fields: 'User Name:' with the text 'i3admin' entered, and 'Password:' with eight asterisks entered. At the bottom, there are three buttons: 'Login', 'Cancel', and 'Keyboard'.

3. Click the **Setup Mode** button



4. Open Server Info setup tab and locate Server ID: field. This is your SRX-Pro Server ID value.
Note, Server ID is case-sensitive. By default, Server's factory serial number is assigned as Server ID, however authorized users can change Server ID to any custom value.
In this example, Server ID is "126-368".



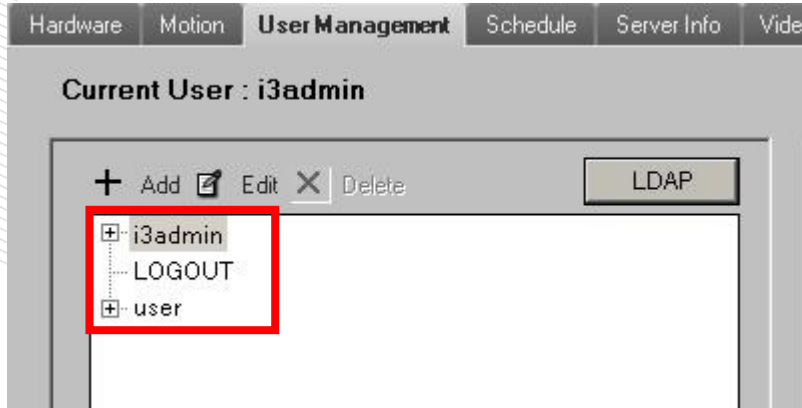
Locating User Name

List of current SRX-Pro Server users can be located in the User Management setup tab.

User password is a protected value and cannot be retrieved.

Password can be changed from User Management setup tab, as needed, by authorized users (Click **Edit**, change password, confirm password, and click **Apply**).

Note, if LDAP policy has been applied to the SRX-Pro Server, contact your IT department for LDAP user account information.

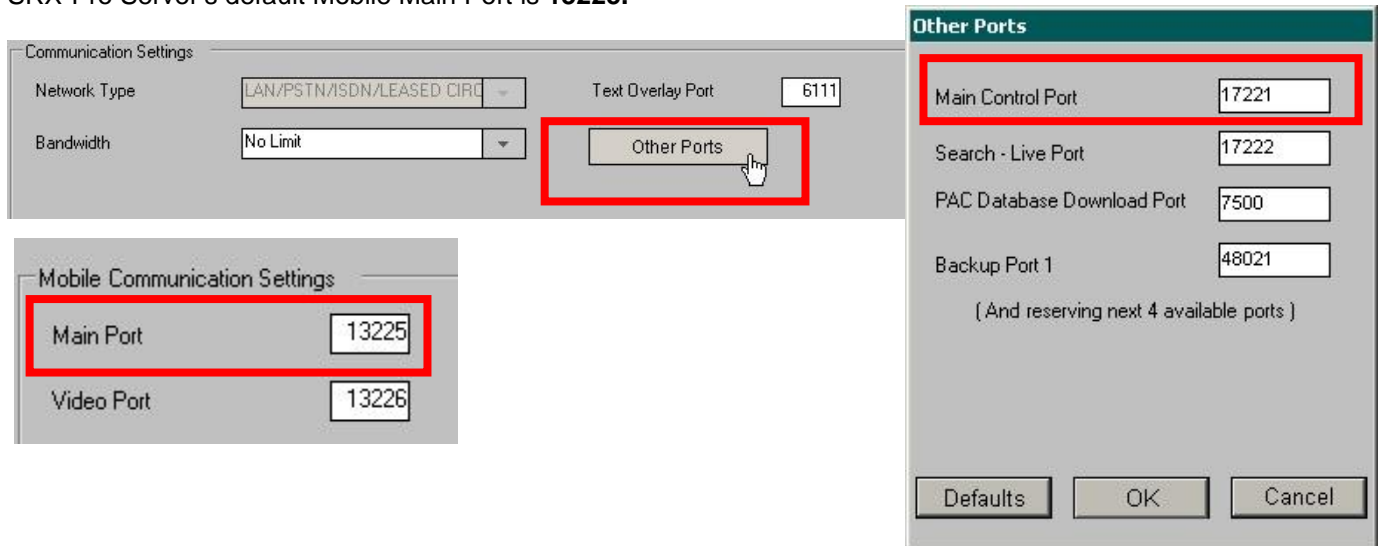


Locating Main Control Port (Used by VPC, SRX-Pro Remote, API/SDK, and CMS) or Main Mobile Communication Port (Used by i3 Mobile Remote – Android, Blackberry, iOS and i3 DM)

To change or to locate updated Main or Mobile Control Port value, in SRX-Pro Server setup, go to Communication setup tab. Click the **Other Ports** button to see Main Control Port.

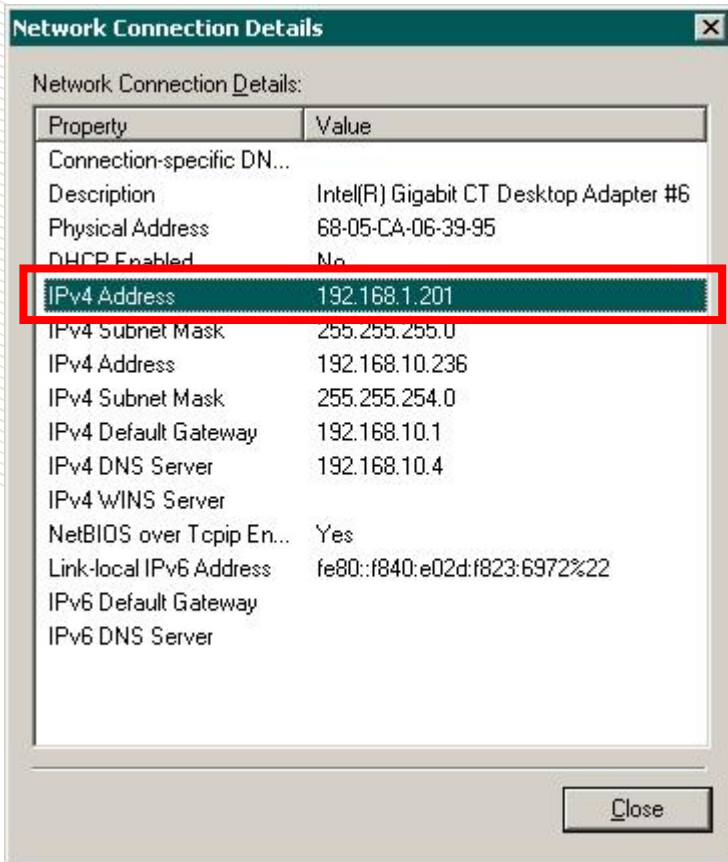
SRX-Pro Server's default Control Port is **17221**.

SRX-Pro Server's default Mobile Main Port is **13225**.



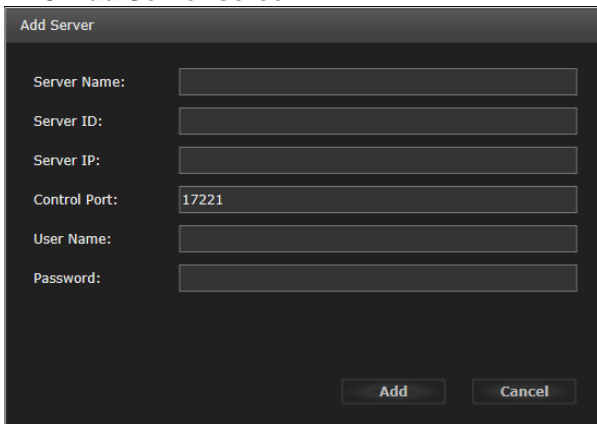
Locating Server IP Address

Contact your IT department for your DVR's IPv4 Address.



Once you have located all required connection credentials, you can then add your SRX-Pro Server to one of i3's remote agents

VPC Add Server screen.



Add Server

Server Name:

Server ID:

Server IP:

Control Port:

User Name:

Password:

SRX-Pro Web login screen.



SRXPRO

QUICK CONNECT

Server ID:

Username:

Password:

Port:

RGB DirectX

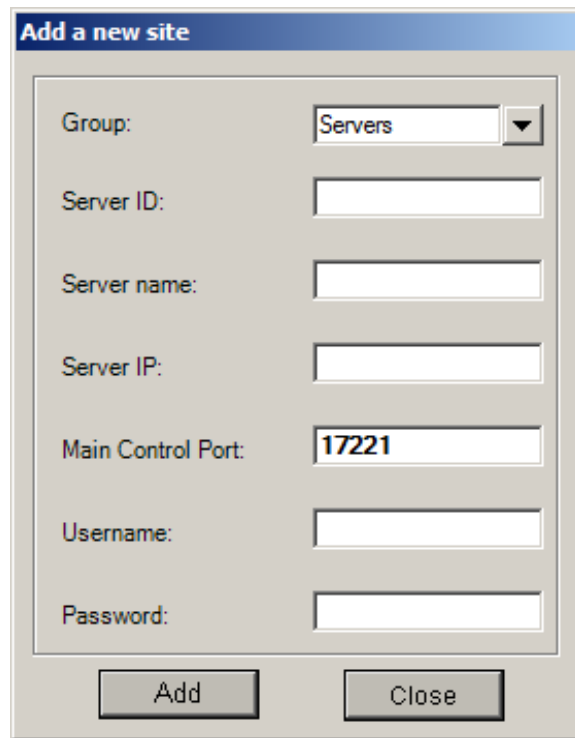
Remember me

iOS Add Server / Connect screen.



The screenshot shows the 'Connect' screen on an iOS device. At the top, there are tabs for 'DVR/NVR' and 'Services'. Below this is an 'Add New' section with several input fields: 'Server Name', 'Server Address', '13225', 'Server ID', 'Username', and 'Password'. There is also an 'Add to group' button with a right-pointing arrow. At the bottom of the form are 'Save' and 'Cancel' buttons. A navigation bar at the very bottom contains icons for 'Home', 'Live', 'Search', and 'Reports'.

SRX-Pro Server Remote Add a new site screen.



The screenshot shows the 'Add a new site' dialog box. It has a title bar 'Add a new site'. The form contains the following fields: 'Group:' with a dropdown menu set to 'Servers'; 'Server ID:'; 'Server name:'; 'Server IP:'; 'Main Control Port:' with the value '17221'; 'Username:'; and 'Password:'. At the bottom of the dialog are 'Add' and 'Close' buttons.

Please consult with your Regional Sales Manager for more information.
Thank you very much for your attention and cooperation.

Please contact technical support if you have any questions or issues.
Email: support@i3international.com
Tel.: 1.877.877.7241
Live Chat: <http://i3chat.i3international.com/chat>
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Technical Support and Services