



July 24, 2023

Dear i3 International Customers,

Re: Potential UPS strike

We are writing to assure you that we are taking proactive measures to address a possible UPS strike which may start from August 1, 2023. We value your business, and we want to ensure that you receive your products as quickly and smoothly as possible.

If the strike does happen, we will be using alternative shipping methods to ensure uninterrupted operations. However, please be aware that there may still be some delays or disruptions in the shipping process as alternative carriers may not be able to handle excess volume effectively. We apologize for any inconvenience this may cause you.

We encourage you to order ahead of time if you need your products urgently or by a certain date. We also ask for your patience and understanding if the strike does occur and affects your orders. We are monitoring the situation closely and we will be doing all that we can to minimize the impact on your shipments.

Thank you for choosing i3 International. We appreciate your loyalty and support.

Sincerely,

A handwritten signature in black ink, appearing to read 'Jack Hoang', with a small 'i3' logo to the right.

Jack Hoang

CEO