



INTELLIGENT VIDEO DRIVING PROFIT

September 21, 2018

**Re: Acumatica ERP Go Live October 1, 2018**

Dear Valued Customers and Partners,

To serve you better, we will be switching to a new ERP system effective October 1<sup>st</sup>, 2018. We have conducted extensive research and testing to determine which ERP system will help us deliver outstanding services in the most convenient way for our customers and we have selected Acumatica ERP.

All i3 teams will be going through rigorous training on the new ERP usage and we sincerely appreciate your support during this transition period.

While we remain steadfastly committed to our one-day business shipping model some delays may initially occur during the transition.

We thank you again for your patience and are looking forward to further improving your customer experience.

Best regards,

Derek Chan  
Controller

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