

May 25, 2017

**Re: Updating Windows XPe to SP3 for WannaCry prevention.**

To all of our customers and partners;

**Acceptance of Risk:**

Please be reminded that Microsoft has retired Windows XP as of April 2014. No new Windows updates have been developed for Windows XP since January 12, 2016. By continuing to use Windows XPe-based systems, you accept a certain degree of risk as your Windows XP-based system is not protected from any newly discovered Windows OS security vulnerabilities.

Please see [i3 Bulletin # 140311-SW-01\\_End\\_of\\_Life.XPe.pdf](#) for more information.

While Microsoft did release a WannaCry vulnerability patch for their legacy end-of-life and end-of-support operating system XP, it can only be applied to the XPe systems with Service Pack 3 (SP3) already installed.

To check what Service Pack version is installed on your Windows XPe OS,

1. Click **Start**
2. Right-click on **My Computer** and select **Properties**.
3. In System Properties window, select **General** Tab and find Service Pack information under System: information.

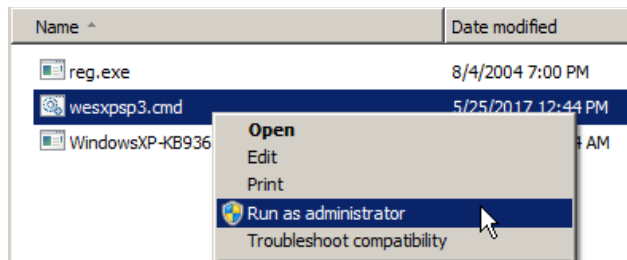
These instructions are for customers with i3 NVRs running XPe with **SP2**.

To upgrade your Windows XPe to Service Pack 3 and then install Windows WannaCry security patch, follow instructions below:

1. Go to [www.i3international.com/software-downloads](http://www.i3international.com/software-downloads)
2. Click on **Other**



3. Download **Windows XPe SP3 Upgrade and WannaCry Security Patch (32 bit)** installation package.
4. Safely close the SRX-Pro Server software to access your Desktop (Login as an Administrator user and press **Ctrl + Alt + Shift + F4**)
5. Un-zip the downloaded package.
6. In the *Step 1. Reboot when done* folder, right-click on the **wesxsp3.cmd** file and select **Run as administrator** in the context menu.



7. Re-start SRX-Pro Server software and log in.
8. Wait for the Windows XPe SP3 installation to complete.
9. Re-start SRX-Pro Server software and log in.
10. Go **File > Shutdown** and allow your Server to shut down.
11. Press the Power button on the front panel of your unit to restart your Server. Your Windows XPe OS is now updated to Service Pack 3.
12. Wait for SRX-Pro Server to load, then repeat Step 4.
13. Go back to the downloaded installation package and in the *Step 2. Reboot when done* folder double-click on the **WindowsXP-KB4012598-x86** file.



14. Wait for the WannaCry Windows Security Patch KB4012598 to install.
15. Repeat steps 7-11. Your Windows XPe OS is now protected from WannaCry Ransomware Windows OS vulnerability.

Please contact your Regional Sales Manager if you have any questions.

Please contact technical support if you have any questions or issues.

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